# Is Ignorance Bliss? Rational Inattention and Optimal Pricing\*

## Anne-Katrin Roesler<sup>†</sup>

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#### Abstract

A rationally inattentive consumer processes information about his valuation prior to making his purchasing decision. In a monopoly pricing problem, I study the case in which information processing constraints restrict the consumer to finite information structures. The limiting, unconstrained case is analyzed as well.

Any finite equilibrium information structure satisfies three properties: It is partitional, guarantees seller-indifference, and induces efficient trade. The consumer strictly benefits from having access to information structures with more signal realizations. Every equilibrium information structure yields only a coarse perception about low values, whereas the information about high values is more precise and may be perfectly informative. In equilibrium, trade is efficient and the consumer is strictly better off than under monopoly pricing for a fully attentive consumer. Surprisingly, even in the absence of information processing constraints and costs, the consumer does not want to become perfectly informed.

Keywords: Information design, Information constraints, Rational inattention, Monopoly pricing.

JEL Classifications: C72, D42, D82, D83, L12.

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<sup>&</sup>lt;sup>†</sup>Department of Economics, University of Bonn, 53113 Bonn, Germany, aroesler@uni-bonn.de.

## 1 Introduction

The rapid advance of information technologies and access to large data has changed the nature of decision making. As the gathering of information has become easier, the processing of information has become increasingly challenging. A rational consumer, who may only have limited cognitive capacity, can now choose which information to process and what to learn about his valuation for a good. In this situation, how should a consumer optimally process information? And what are the implications for optimal pricing?

In this paper, I study a rationally inattentive consumer who faces this information processing problem in a monopoly pricing model. The consumer has to decide how much to learn about his valuation for the good, prior to observing the price and making the purchasing decision. The consumer faces the following trade-off: His information choice determines the estimate of his valuation for the product, and the interim demand function that the seller faces. The seller might be induced to charge a higher price when facing a more informed consumer. Hence, the consumer may be better off by knowing less.

The aim of this paper is to identify the economic effects that arise as a result of this new feature of the model. The analysis provides answers to questions such as: What are the optimal information processing and price setting choices for the consumer and the seller? What are the implications for the market allocation, the price, and the consumer's and seller's expected surplus? Can the seller exploit the consumer's limited capacity to process information, or are there benefits for the consumer from being selectively, but not perfectly informed? Is ignorance bliss?

A broadly observed phenomenon is that, when faced with a complex product, consumers use heuristics or rules of thumb to reach a decision (Gabaix and Laibson, 2003; Gabaix et al., 2006; Shah and Oppenheimer, 2008). Such behavior is observed in a multitude of markets, including the market for electronics and the used car market (see Yee et al., 2007; DellaVigna, 2009, and references therein). This may affect prices. Lacetera et al. (2012), Busse et al. (2013), and Englmaier et al. (2013) all provide empirical evidence that links price discontinuities to consumers being inattentive to features that influence the value of a used car. For instance, consumers display a left-digit bias. This means that they only focus on the left-most digits, when they evaluate the mileage or registration year of a car. Should such behavior be interpreted as a mistake or limitation in the consumer's information processing, or could it be rational for the consumer to be partially inattentive? The analysis in this paper will provide insights into how prices are influenced by the information processing structure of the consumer. As will be shown, it can be rational for the consumer to not become perfectly informed and only have a coarse perception of the world. Partial ignorance can be bliss.

The paper analyzes a monopoly pricing model with one seller (she) who wants to sell a good to a consumer (he). The consumer chooses how to process information about his valuation prior to observing the price charged by the seller and making his purchasing decision. The information processing decision of the consumer corresponds to a selection of an information structure that provides him with an (imperfect) signal about his valuation. Capacity constraints to process information impose a restriction on the set of accessible information structures from which the consumer can choose. Before setting a price, the seller observes the information structure but not the private signal realization of the consumer.

I analyze two cases. In the first case, the consumer only has access to information structures with a finite number of signal realizations. That is, he can only form a limited number of categories of valuations, on which he can condition his purchasing decision. Hence, the consumer has limited capacity to process information, which may be due to limited cognitive abilities. In the second case, the consumer has no information processing constraints, and there are no restrictions beyond standard feasibility and consistency requirements on the consumer's choice set of information structures.

Information structures within the accessible set are assumed to be free, while all other information structures are infinitely costly. By working with this simple cost structure, it is possible to identify which information is the most valuable for the consumer. These insights can be used to make predictions for the case with cost differentiation among accessible information structures.

In the monopoly pricing model that I study, both agents have strategic influence. This property has two important implications. (1) When obtaining more information, the consumer faces a trade-off between being able to make a more informed decision and securing information rents. The consumer's choice of an information structure determines his interim valuations, and thus the interim demand curve faced by the seller. Hence, information acquisition by the consumer can have adverse effects on the informational rents that he can secure, because the seller might be induced to set a higher price when facing a more informed consumer. (2) Even if the consumer can process enough information to make an optimal purchasing decision for a given price, his information processing constraint can be "strategically binding." This means that, the capacity of the consumer may not suffice to process enough information to take an optimal purchasing decision for any price in the seller's action set.

An essential contribution of this paper is to provide a completely analytical solution to this problem. The equilibrium is determined by the consumers information structure, and has the following three characterizing properties:

The equilibrium information structure is *monotone partitional*. This means that the space of possible valuations is split into sub-intervals and the consumer learns which of these

intervals his true valuation falls into.

The equilibrium information processing structure induces *efficient trade*, that is, all possible gains from trade are realized. Among these information structures, the consumer adopts the one that grants him the largest possible share of the realized surplus.

Every equilibrium satisfies the *seller-indifference* property: The interim demand function that is induced by the equilibrium information structure is an equal revenue curve. This means that the seller is indifferent between charging a price equal to any of the value estimates that are induced by the equilibrium information structure. In equilibrium, the seller charges the lowest of these prices. By adopting an information structure with these properties, the consumer induces the seller to charge a price that yields efficient trade while – at that price – leaving the seller with just enough revenue in order to guarantee that she does not want to deviate and charge a higher price.

The main features of the equilibrium information structure also persist in the unconstrained case. In this case, there exists an equilibrium, in which the equilibrium information structure is monotone partitional, the induced interim demand function is an equal revenue curve, and all gains from trade are realized. There typically exist multiple equilibria in the unconstrained case, but they are all outcome equivalent. Remarkably, even without information processing constraints or costs, the consumer does not choose to become perfectly informed. Instead, it is optimal for the consumer to ignore information that would separate low values, whereas his perception of higher values is finer and may be perfectly informative.

Finally, I discuss the implications of optimal information processing on the consumer's and the seller's expected surplus. In the present model, the expected surplus of a rationally inattentive consumer is always higher than in the case in which the consumer knows his true valuation. Moreover, the consumer's expected surplus strictly increases if he has access to information structures with more signal realizations. If the consumer has no information processing constraints, the seller's expected revenue is bounded above by the monopoly revenue. I provide examples for which the seller's expected revenue is strictly lower than the monopoly revenue.

In the absence of information constraints, the present problem has similarities to the literature on Bayesian persuasion. In Kamenica and Gentzkow (2011), the sender designs the information environment of the receiver in order to persuade the receiver to take the sender's preferred action. By contrast, in this paper, the consumer designs his own information environment in order to induce the seller to charge his preferred price. Just as in the literature on Bayesian persuasion, I make the assumption that the sender, here the consumer, can commit to an information structure. A discussion of the specific modeling choices and the robustness of the results is provided in Section 7.

A significant difference in the analyses is the following. In Kamenica and Gentzkow (2011) it is possible to identify each posterior belief with a value for the sender. By contrast, in the monopoly model, the consumer's value of a posterior belief depends on the price charged by the seller, and hence the full information structure. Consequently, the concavification approach from Aumann and Maschler (1995) that Kamenica and Gentzkow (2011) use in order to obtain their results is not applicable in the strategic environment that I study. The methods that are used to establish the results in this paper are mostly constructive.

**Related Literature** This paper contributes to the recent research on information design. This topic is addressed by various strands of literature, such as the literature on rational inattention, bounded rationality, and Bayesian persuasion.

A closely related paper is Gul et al. (2015), who study a model of an exchange economy. Consumers have limited cognitive abilities and can only choose coarse consumption plans. The authors introduce the concept of a coarse competitive equilibrium and find that the limited cognitive abilities of consumers lead to more price variation than in the standard competitive equilibrium. This property is a result of the new function of the market mechanism, which now also serves to allocate the agents' scarce attention. The way in which the behavioral limitations are modeled in this paper resembles the approach in Gul et al. (2015). In the competitive market analyzed in Gul et al. (2015), none of the agents has strategic influence. This is precisely the opposite of what is assumed in this paper; I consider a setting in which both agents have strategic influence. Hence, the role of rational inattention and prices is reversed to the one identified in Gul et al. (2015). In their paper, market prices serve to allocate attention, whereas in the present model the allocation of attention determines the induced price.

This paper contributes to the literature on information acquisition. Previous literature has mostly focused on how much information agents should acquire (Kessler, 1998; Shi, 2012; Bergemann and Välimäki, 2002), whereas the model studied here can be considered as one of flexible information acquisition: I not only discuss how much information a consumer should acquire, but also identify which pieces of information are the most valuable to him. This interpretation links the analysis to Bergemann and Pesendorfer (2007). In an auction setting, they identify the seller-optimal information structure and selling mechanism. The seller has full flexibility in his choice of information structures and information is costless. The results in this paper identify the consumer-optimal information structure, if the seller best-responds with a revenue-maximizing mechanism.

This paper analyzes how the information environment of the consumer affects prices and

<sup>&</sup>lt;sup>1</sup>Some recent papers, such as Yang (2015b,a), also study flexible information acquisition in other contexts, for instance asset pricing and coordination problems.

the market outcome. A related question is studied in Bergemann et al. (2015). In their model, the consumers' valuation is private information. They describe the set of market outcomes that are achievable for different informational environments of the seller. Bergemann et al. (2015) identify an *outcome triangle* and show that any pair of consumer and producer surplus within this triangle is achievable. They find that the seller's expected surplus is bounded below by the monopoly profit. By contrast, I show that if the consumer can choose his information structure, then the seller's surplus may fall below the monopoly level.

This paper is also connected to the rational inattention literature. Starting with the seminal papers by Sims (1998, 2003, 2006), this literature studies the question of how an agent should optimally divide his attention if information is fully and freely available, but information processing is costly. Several papers analyze pricing models with rationally inattentive consumers. The most significant paper in this context is Matejka (2015). He studies a dynamic model with a consumer who is rationally inattentive to prices. He finds that rational inattention leads to rigid pricing, since such a pricing structure yields more prior knowledge and is easier to assess for the consumer.

The cost structures that are used in the rational inattention literature and in this paper differ strongly. Much of the rational inattention literature models information costs as a function of entropy reduction,<sup>2</sup> whereas I limit the number of categories that agents can distinguish and assume that all of these information structures have zero costs. Similar approaches to model cognitive limitations are taken by Wilson (2014) and de Clippel et al. (2014).

Outline The rest of the paper is organized as follows. The model is introduced in Section 2. In Section 3, an illustrative example is discussed. The main results are presented in Section 4 and Section 5. Section 4 covers the case of a consumer with information processing constraints. The unconstrained case is discussed in Section 5. The implications of optimal information processing and capacity constraints for the consumer's and the seller's profits are addressed in Section 6. Section 7 provides a discussion of the specific modeling choices of the timing, and of the observability of the information processing structure. Section 8 and concludes. Unless stated otherwise, all proofs are in the appendix.

<sup>&</sup>lt;sup>2</sup>As discussed in Gentzkow and Kamenica (2014), it is more generally possible to define an information cost function based on a given *measure of uncertainty* (Ely et al., 2014). Woodford (2012) suggests an alternative cost function based on a different entropy-based measure.

## 2 The Model

## 2.1 Payoffs and Information

A seller (she) wants to sell one object to a consumer (he). Both players are risk-neutral. The consumer's valuation for the object, v, is drawn from a distribution F with support on the unit interval, [0,1]. The distribution F is twice continuously differentiable, atomless, F(0) = 0, with full support, f > 0 on (0,1), and mean  $\mu_0$ . The seller's marginal costs are zero. The consumer's true valuation is ex-ante unknown to both agents. The distribution F and the seller's valuation are common knowledge.

If a consumer with valuation v and the seller trade the object at price p, then the seller's payoff (revenue) is r = p, and the consumer's net payoff (surplus) is u = v - p.

**Information processing.** Information processing of the consumer corresponds to him choosing an information structure that determines how and what the consumer learns about his valuation for the object. An information structure,

$$\pi = (S, \{G(\cdot|v)\}_{v \in [0,1]}),$$

is given by a set of signal realizations  $S \subseteq \mathbb{R}$  and a family of conditional distributions  $\{G(\cdot|v)\}_{v\in[0,1]}$ , where G(s|v) is the probability that the consumer observes a signal realization less or equal to s if his true valuation is v. The corresponding density or mass functions are denoted by  $g(\cdot|v)$ .

The consumer updates his beliefs according to Bayes' Rule. For a given information structure, each signal realization s induces a posterior belief  $F(\cdot|s) \in \Delta([0, 1])$  of the consumer, given by

$$F(v|s) = \frac{\int_0^v g(s|v)f(v) dv}{\int_0^1 g(s|v)f(v) dv},$$

as well as a value estimate

$$V_s := \mathbb{E}\left[v|s\right] = \int_0^1 v \, \mathrm{d}F(v|s).$$

Moreover, an information structure  $\pi$ , induces a distribution  $F_{\pi} \in \Delta([0, 1])$  over value estimates of the consumer.

For an information structure, feasibility requires that for every  $v \in [0, 1]$ ,  $G(\cdot|v)$  is well-defined as a distribution function.

Bayesian updating implies that every information structure is *Bayes consistent*. That is, the induced posterior beliefs are consistent with the prior:

$$\mathbb{E}_{S}\left[F\left(v|s\right)\right] = F\left(v\right) \quad \forall v \in \left[0, 1\right]. \tag{1}$$

A consumer, who has no capacity constraints to process information can choose every information structure that satisfies feasibility.

Capacity constraints. In this paper, the consumer's information processing constraint is modeled as an upper bound  $n \in \mathbb{N}$  on the number of signals or "categories" that he can distinguish. A capacity constrained consumer has only access to information structures with at most n signal realizations. This set of information structures is called the *accessible set*. Information structures within this set are not differentiated by information costs. For all information structures in the accessible set, the information processing costs are zero, the costs for all other information structures can be considered to be infinite.

This approach to model cognitive limitations is similar to those in Gul et al. (2015) and Wilson (2014). Of course there are alternatives to model capacity constraints of agents, for example, by introducing information processing cost proportional to the entropy reduction, or some other measure of uncertainty.<sup>3</sup>

## 2.2 Strategies and Timing

Action sets. The consumer's action sets are the set of information structures S, with typical elements  $\pi$ , that he can choose from, and the decision set  $A = \{0, 1\}$ , where a = 1 represents the case in which the consumer buys the object, and a = 0 the case in which the consumer makes no purchase. The action set of the seller is the set of prices  $\mathbb{R}_0^+$ .

**Timing.** The consumer moves first. He chooses an information structure  $\pi$ , subject to his capacity constraint, and privately observes a signal realization  $s \in S$ . The seller observes the information structure of the consumer, but not the private signal realization. She then sets a price p, and the consumer decides whether to purchase the object at the price p or not. The timing of the game is illustrated in Figure 1. The timing of the private signal and the price setting decision can be interchanged, or be simultaneous.

Strategies and Solution Concept. Every information structure  $\pi$  induces a distribution over value estimates of the consumer.

For the consumer, a strategy is a tuple,  $(\pi, \phi(\cdot, \cdot))$  of an information structure  $\pi$  and a mapping from value estimates and prices to a purchasing decision,

$$\phi: [0, 1] \times \mathbb{R}_0^+ \to [0, 1]$$
.

<sup>&</sup>lt;sup>3</sup>For examples of alternative modeling choices see Gentzkow and Kamenica (2014), Ely et al. (2014), Sims (1998, 2003) and Woodford (2012).

<sup>&</sup>lt;sup>4</sup>One could more generally let the seller choose a selling mechanism. In the setting studied here, the result of Riley and Zeckhauser (1983) applies and the posted price mechanism is an optimal selling mechanism. Hence, for the sake of brevity of the exposition, I directly reduce the action set of the seller to prices. This is without loss of generality.

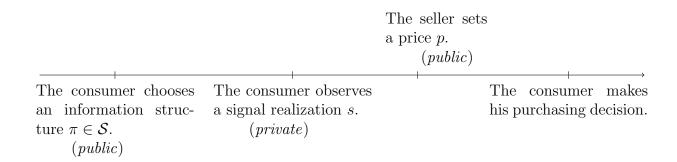


Figure 1: Timing in the monopoly model with a rationally inattentive consumer.

That is,  $\phi(V, p)$  is the probability that the consumer will buy the object if his value estimate is V and the price is p.<sup>5</sup>

A strategy for the seller is a mapping from the set of information structures, S, that the consumer may choose from to the set of price distributions,

$$\sigma_S: \mathcal{S} \to \Delta([0, 1]).$$

Under strategy  $\sigma_S$ , if the seller observes that the consumer chooses information structure  $\pi$ , she chooses the price distribution  $\sigma_S(\pi) \in \Delta([0, 1])$ .

The solution concept is perfect Bayesian equilibrium.

The information structure  $\pi$  is said to induce the price p, if p is a best-response for the seller to the information structure  $\pi$ . Say that the information structure  $\pi$  induces the expected surplus from trade  $T(\pi)$ , the seller's expected revenue  $R(\pi)$ , and the consumer's expected surplus  $U(\pi)$ , if these are the resulting values, if the seller plays a best-response to the information structure  $\pi$ , and the consumer best-responds to this.

# 3 Illustrative Example: The Uniform Prior Case

In order to fix ideas and to illustrate the fundamental effects in the monopoly pricing model with a rationally inattentive consumer, I start with an example. Throughout this section, the consumer's valuations are assumed to be uniformly distributed on the unit interval,  $v \sim U[0, 1]$ .

Benchmarks: Uninformed and fully informed consumer. The two relevant benchmarks are the case in which the consumer has no information about his valuation, and the

 $<sup>^5</sup>$ In the linear setting with risk-neutral agents considered in this paper, the distribution over value estimates captures all information about  $\pi$  that is relevant for the consumer's purchasing decision and the seller's pricing decisions. This observation is used in order to reduce the problem, and to simplify the strategy sets that have to be considered. Similar reductions are used, for example, by Kamenica and Gentzkow (2011) and Caplin et al. (2014). They reduce the problem to posterior beliefs. The model in this paper considers risk-neutral agents and linear utilities. Hence, a reduction of the problem to value estimates is possible.

case in which he privately knows his true valuation.

In the first case, both the consumer and the seller are uninformed. They only know the distribution of the consumer's valuation. In equilibrium the seller charges a price equal to the expected value of the prior distribution  $p = \mu_0 = \frac{1}{2}$ , and the consumer always buys the good. Trade is efficient, that is, the potential gains from trade are fully realized. The seller extracts all surplus from trade. Her expected revenue is  $R^{(0)} = \frac{1}{2}$ , the consumer obtains zero surplus.

The latter case, in which the consumer is fully informed and privately knows his true valuation, is the standard monopoly pricing problem. In equilibrium, the seller will charge the monopoly price  $p^M = \frac{1}{2}$ , and the consumer only buys the good if his true valuation is greater (or equal) to the price.<sup>6</sup> A consumer with a lower valuation is excluded from trade, and hence trade is not efficient. The resulting expected surplus from trade is  $T^M = \frac{3}{8}$ , the seller's expected revenue is  $R^M = \frac{1}{4}$ , and the consumer's expected surplus is  $U^M = \frac{1}{8}$ .

The benchmark cases with an uninformed and a fully informed consumer are illustrated in Figure 2.

Monotone partitional two-signal information structure. Suppose that information is fully and freely available, and that the consumer has to decide how to process this information. Consider the case in which the consumer can only distinguish two categories, one of which he interprets as "good" and the other one as "bad". If the consumer has full flexibility in designing these two categories, then how should he define them?

If the consumer forms two categories, he can condition his purchasing decision only on these categories and the realized price. Each category induces a willingness to pay of the consumer, that is, a region of prices for which he would buy the good. The information processing choice of the consumer can be modeled as the consumer observing a signal realization that informs him in which of the two categories his true valuation falls. The high signal realization  $s_h$  indicates that the consumer's true valuation is in the good category, and hence increases the consumer's willingness to pay. The induced value estimate  $V_h$  is larger than the prior mean. By contrast, a realization of the low signal  $s_\ell$  decreases the consumer's willingness to pay,  $V_\ell \leq \mu_0$ .

The resulting interim demand function that the seller faces is a step function. For prices smaller or equal to the willingness to pay of a consumer who observes a low signal, the probability of trade is one. Upon passing this value, the probability of trade drops to  $g_h$ , which is the probability that the high signal realizes. The probability of trade is zero for prices above the value estimate of a consumer who observes a high signal. This is illustrated

<sup>&</sup>lt;sup>6</sup>It is irrelevant whether the consumer buys the good or not if he is indifferent, since the event that the consumer's valuation is equal to the price is a zero-probability event.

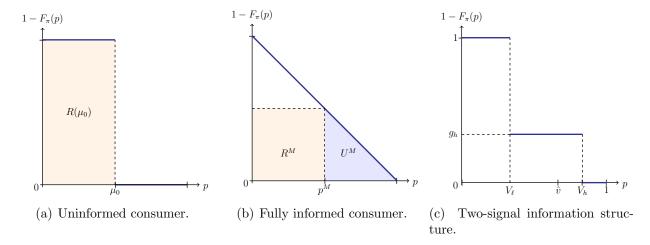


Figure 2: Demand function, expected seller's revenue and consumer's surplus for (a) an uninformed consumer, and (b) a fully informed consumer. Demand function induced by a two-signal information structure (c).

#### in Figure 2(c).

The seller's objective is to maximize her expected revenue. It is straightforward, that the seller never charges a price on the flat, inelastic region of the interim demand curve. Hence, the seller's problem is to decide whether to charge the *inclusive price*  $V_{\ell}$  and to sell with probability one, or to charge the *exclusive price*  $V_h$  and to only sell to a consumer who receives a high signal, that is, with probability  $g_h$ . An information structure, respectively choice of categories, thus determines both, the possible price realizations  $V_{\ell}$  and  $V_h$ , as well as the corresponding demand or probability of trade for the exclusive price,  $g_h$ .

The consumer only obtains a positive surplus if the seller charges an inclusive price.<sup>7</sup> Hence, the only way in which the consumer can secure information rents is to choose an information structure that induces the seller to charge an inclusive price. For a given information structure  $\pi$ , the seller charges the inclusive price,  $V_{\ell}(\pi)$ , if it yields a weakly higher revenue than the exclusive price,  $V_{\ell}(\pi) \geq g_h(\pi)V_h(\pi)$ .

The consumer's problem reduces to:

$$\max_{\pi \in \mathcal{S}^{(2)}} \{ (V_h(\pi) - p^*(\pi)) \cdot g_h(\pi) \text{ s.t. } p^*(\pi) = V_\ell(\pi) \},$$
(2)

where  $\mathcal{S}^{(2)}$  is the set of all feasible, two-signal information structures, and  $p^*(\pi)$  is the revenue-maximizing price for the seller given information structure  $\pi$ .

For simplicity, assume that the consumer chooses a monotone partitional information structure. That is, he splits the interval of true valuations into two subintervals, such that

<sup>&</sup>lt;sup>7</sup>Given an exclusive price, the consumer only buys the object if the high value estimate realizes. In this case, the consumer obtains the object, but at a price that is equal to his expected valuation; his expected surplus is zero.

the high signal realizes whenever the true valuation is in the upper subinterval, otherwise the low signal realizes. Such an information structure  $\pi_{\hat{v}}$  is determined by the threshold  $\hat{v}$ , which is the boundary of the two subintervals.

For example, a used car could fall in the category "good" if its mileage is below 25000, or if it is less than three years old. Apartments could be categorized based on the number of rooms, or certain aspects of the location. The criteria do not need to be one dimensional as long as they reduce to two categories.<sup>8</sup> The induced willingnesses to pay of the consumer for a high or low signal realization depend on the threshold that determines the categorization. For instance, if at least five rooms are required to sort an apartment in the "good" category, then the willingness to pay of a consumer is higher for both of the signal realizations, compared to the case in which all apartments with at least three rooms are classified as "good". Formally, the high and the low value estimate, are both increasing in the threshold.

It is easy to see that the expected revenue of the seller from charging the inclusive price is increasing in the threshold  $\hat{v}$ . The inclusive price is increasing in the threshold and the probability of trade is constant and equal to one. The effect of a threshold shift on the expected revenue from the exclusive price is less obvious. The exclusive price is increasing in the threshold, whereas the probability that the high signal realizes and hence the probability of trade is decreasing in the threshold.

If the seller charges an exclusive price, then the consumer's expected surplus is zero, and the seller can extract all gains from trade. Hence, the seller's expected revenue from charging the exclusive price is equal to the gains from trade in the region where the high signal realizes. It follows that the expected revenue from charging the exclusive price is decreasing in the threshold  $\hat{v}$ .

It follows that there exists a critical threshold at which the seller is indifferent between charging the inclusive or the exclusive price,  $V_{\ell}(\pi_{\hat{v}}) = g_h(\pi_{\hat{v}})V_h(\pi_{\hat{v}})$ . For all thresholds above the critical one, the seller charges the inclusive price, else he charges the exclusive price. For a uniform prior, the critical threshold is  $\frac{1}{2}(\sqrt{5}-1)$ .

The consumer's expected surplus, if the seller charges an inclusive price, is

$$U(\pi_{\hat{v}}) = \mu_0 - p^*(\pi_{\hat{v}}), \tag{3}$$

which is decreasing in the price. It follows that the equilibrium information structure is the

$$R(V_h) = (1 - F(\hat{v})) \cdot \mathbb{E}\left[v|v \ge \hat{v}\right] = \int_{\hat{v}}^{1} v \, dF(v).$$

<sup>&</sup>lt;sup>8</sup>For example, the category "good" could consist of apartments in a preferred location with at least three rooms, and all apartments with at least five rooms.

<sup>&</sup>lt;sup>9</sup>Indeed,

one that induces the lowest price among all information structures that induce the seller to charge an inclusive price (cf. 2). The equilibrium threshold is equal to the critical threshold  $v^* = \frac{1}{2} \left( \sqrt{5} - 1 \right)$ . In equilibrium, the seller charges the inclusive price, but is indifferent between charging the inclusive or the exclusive price. The equilibrium two-signal information structure is illustrated in Figure 3.

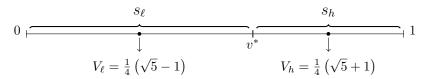


Figure 3: Equilibrium two-signal information structure,  $\pi_2^*$ , with threshold  $v^* = \frac{1}{2}(\sqrt{5} - 1)$ . The high signal,  $s_h$ , realizes if the consumer's valuation is in the good category, otherwise the low signal,  $s_\ell$ , realizes.

The identification of the equilibrium information structure in the example was based on the assumption that the set of accessible information structures consists of all monotone partitional two-signal information structures. Certainly, the question arises whether this information structure is optimal for the consumer among larger classes of accessible information structures. Is a partitional information structure optimal, or can the consumer benefit from noise in the information? And are two signal realizations enough, or can the consumer strictly benefit from having access to information structures with more signal realizations? These and further question will be answered in the course of the general analysis in the following sections.

# 4 Finite Information Structures

After the illustrative example, this section returns to the analysis of the general model. Suppose that there is a limit on the maximal number,  $n \in \mathbb{N}$ , of signal realizations or categories that the consumer can distinguish. This constraint may for example represent the limited cognitive ability of the consumer to process the available information. In this section, the equilibrium information structure is identified, which determines how a capacity constrained consumer should optimally process or categorize information. First, some preliminary observations are discussed, then properties are derived that any equilibrium information structure must satisfy, if it exists. These properties are then used in order to reduce the problem of finding an equilibrium information structure, and to prove existence.

For any information structure  $\pi$ , with n signal realization  $s_1, \ldots, s_n$ , these signals are indexed such that the induced value estimates,  $V_i := \mathbb{E}[V|s_i]$ , are arranged in an ascending order,  $V_1 \leq \cdots \leq V_n$ .

## 4.1 Preliminary Observations

To begin the analysis, some observations about optimal purchasing, price-setting and information processing decisions are established.

Consumer's purchasing decision. It is immediate that for any given information structure  $\pi$ , signal realization  $s_i$ , and price p, a best-response for the consumer is to buy the object if and only if his value estimate  $V_i$  is greater or equal to the price,

$$\phi^*(V_i, p) = 1 \iff V_i \ge p, \quad \forall i \in \{1, \dots, n\}. \tag{4}$$

Price-setting by the seller. For a given information structure  $\pi = (S, \{G(\cdot|v)\}_{v \in [0,1]})$ , the situation for the seller is as if he faces a consumer whose valuation is drawn from distribution  $F_{\pi}$  with support

$$supp (F_{\pi}) = \{V_i = \mathbb{E} [v|s_i] : s_i \in S\}.$$

The seller charges the price p that maximize her expected revenue,  $R(p) = p \cdot (1 - F_{\pi}(p))$ . As discussed in the example in Section 3, the induced interim demand function is a step function, and the seller charges a price equal to one of the value estimates of the consumer.

#### Lemma 1 (Selling Mechanism).

For an information structure  $\pi$  that induces the distribution of value estimates  $F_{\pi}$ , a best-response of the seller is to sell the object by a posted-price mechanism with price

$$p^*(\pi) = \arg\max_{p \in [0,1]} \{ p \cdot (1 - F_{\pi}(p)) \}.$$

This price is equal to one of the induced value estimates of the consumer,  $p^*(\pi) \in supp (F_{\pi})$ .

The expected revenue that the seller can extract by charging the price  $V_i$  is denoted by  $R(V_i)$ . The seller sets a price equal to the value estimate that maximizes her expected revenue.

It is useful to classify prices and distinguish between exclusive and inclusive prices. For a given information structure  $\pi$ , say that price p is an exclusive price, if the consumer buys the object only if the highest value estimate realizes. Price p is (partially) inclusive, if there are at least two signal realizations that induce distinct value estimates, and for which the consumer will buy the object at the price p. A price is called fully inclusive, if, under the given information structure, the consumer always buys the good at that price, irrespective of the signal realization. If the seller charges an exclusive price, only a consumer with the highest value estimate buys the good, and demand is low. By contrast, for a fully inclusive price the probability of trade is one. Given that marginal costs are zero, this implies that

any fully inclusive price yields efficient trade, that is, potential gains from trade are fully realized.

Information processing by the consumer. The consumer faces the following trade-off in his choice of an information structure: His information processing decision does not only determine the distribution over his value estimates, but also the interim demand function that the seller faces, and hence the price.

For the problem of identifying the equilibrium information structure, the following complication arises. Any change in the information structure may induce the seller to switch from charging an inclusive price to charging an exclusive price. Hence, a seemingly small effect on the distribution and realizations of the value estimates, may have a large effect on the consumer's expected surplus. The strategic interaction among the consumer and the seller results in discontinuities in the consumer's problem.

As discussed in the example of Section 3, the consumer only obtains a positive surplus if the seller charges an inclusive price. It follows that the consumer will always choose an information structure  $\pi$  that induces the seller to charge an inclusive price.

#### Lemma 2 (Inclusive Prices).

The consumer chooses an information structure that induces the seller to charge a (partially or fully) inclusive price.

#### 4.2 Seller-Indifference

A central result in the characterization of the equilibrium information structure is a property that I refer to as seller-indifference. This property requires that, if the equilibrium information structure induces the seller to charge a price equal to the  $i^{th}$ -lowest of the induced value estimates,  $V_i$ , then the seller is indifferent between charging this price and charging a price equal to any of the higher value estimates.<sup>10</sup>

#### Proposition 1 (Seller-Indifference).

Suppose that  $\pi$  is an equilibrium information structure that induces the seller to charge the price  $p = V_i$ . Then, the seller's revenue  $R(V_i)$ , is equal to the revenue that he could extract by charging a price equal to any of the higher value estimates in the support of  $F_{\pi}$ :

$$R(V_i) = R(V_j) \quad \forall j \ge i.$$
 (5)

The seller is indifferent between charging any of these prices.

<sup>&</sup>lt;sup>10</sup>This result is reminiscent of the indifference result of Proposition 5 in Kamenica and Gentzkow (2011). In the interpretation of their leading example, this result states that under the sender-optimal signal the judge is certain of the innocence of the defendant if he chooses the action "acquit", and indifferent if he chooses "convict".

For any finite information structure  $\pi$ , the optimal price for the seller is equal to one of the value estimates induced by  $\pi$  (Lemma 1). Roughly put, the seller has to choose a price-level for his product, where the set of possibly optimal price-levels is given by the support of  $F_{\pi}$ . Proposition 1 establishes that the distribution over value estimates induced by the equilibrium information structure is an equal revenue curve above the equilibrium price charged by the seller. This means that charging a price equal to any of the value estimates above the equilibrium price yields the same expected revenue for the seller. By leveling the seller to a revenue level, the consumer leaves her with just enough surplus to guarantee that she does not want to deviate to a higher price-level.

Let me now sketch the idea of the proof. The result is proven by an indirect argument. For any information structure  $\pi$  that does not satisfy the seller-indifference property (5), a new information structure,  $\tilde{\pi}$ , is constructed that makes the consumer better off.

Suppose that  $\pi$  is an information structure that does not satisfy (5). Let k > i be an index such that the seller strictly prefers charging the price  $V_i$  over charging the price  $V_k$ , that is,  $R(V_i) > R(V_k)$ . The idea is to construct a new information structure as follows: Mass is taken from the upper part of the support of  $F(\cdot|s_i)$ . This will reduce the value of  $V_i$ , and hence the seller's expected revenue if he charges the price induced by signal  $s_i$ ,  $p = \mathbb{E}[v|s_i]$ . Similarly, mass is taken from the supports of posterior distributions induced by signals  $s_j$ , for which the seller is initially indifferent between charging the prices  $V_j$  and  $V_i$ . The distribution of mass among signals  $s_j$  with  $j \geq i$  is re-adjusted such that the seller is still induced to charge a price equal to the  $i^{th}$ -lowest value estimate  $\mathbb{E}[v|s_i]$ . In particular, mass will be added to signal  $s_k$ , which increases the seller's expected revenue from charging a price equal to  $\mathbb{E}[v|s_k]$ , the posterior estimate induced by signal  $s_k$ .

Such a construction has the following properties: (1) The probability of trade and the expected surplus from trade remain the same, since mass is only re-distributed among types that participate in trade. (2) The price charged by the seller decreases. The consumer's expected surplus is given by the difference of expected total surplus and expected revenue.

$$U = \mathbb{P}(trade) \cdot \mathbb{E}\left[v|trade\right] - \mathbb{P}(trade) \cdot p.$$

Hence, under the new information structure, the consumer's expected surplus will be higher than before. The formal details about the existence and the construction of such an information structure are relegated to the appendix.

## 4.3 Optimal Information Processing Induces Efficient Trade

A central property of the equilibrium information structure is that it induces efficient trade.  $^{11}$ 

<sup>&</sup>lt;sup>11</sup>Recall that, by assumption, the consumer's valuation is always greater or equal to the seller's cost. In this case, efficient trade means that trade must occur with probability one.

#### Proposition 2 (Efficient Trade).

Any finite equilibrium information structure induces efficient trade. All gains from trade are realized, and the exclusion region is empty

The intuition for this result is as follows. If the potential gains from trade are not fully realized, then there are consumer types that are excluded from trade, but for whom it would be profitable to trade. In the present model, the consumer has a lot of power. He can design his information environment and thus the demand curve that the seller faces. Hence, he can influence the seller's pricing behavior. In particular, the consumer can switch to an information structure that yields efficient trade and makes him better off. Under the equilibrium information structure, the consumer does not pay attention to information that would separate low valuations. This means that he effectively commits to buy at an intermediate price that may be higher than his true valuation. He thus offers the seller a higher probability of trade at this intermediate price. By dividing his attention optimally, the consumer can induce the seller to offer better terms of trade in return for the increased probability of trade. The seller charges a lower price and the consumer obtains a higher expected surplus. The positive effect of the additionally realized gains from trade reverberates back to the consumer.

Let me sketch the proof of Proposition 2; the details are in the appendix. The proof consists of two steps. First, the problem is reduced by showing that any equilibrium information structure is outcome-equivalent to an information structure for which at most one value estimate lies in the exclusion region. Here, two information structures  $\pi$  and  $\tilde{\pi}$  are said to be *outcome equivalent*, if the realized price, the expected surplus from trade, the seller's expected revenue, and the consumer's expected surplus induced by  $\pi$  and  $\tilde{\pi}$  coincide.

Suppose that there is more than one value estimate in the exclusion region, which means that there are various signal realizations that will result in the consumer not buying the good. For a given price, it would not make a difference if the consumer had a coarser perception of these values, and would obtain only one signal that informs him that he should not buy the good. From the seller's perspective, such an adjustment of the information structure reduces the dispersion in the exclusion region part of the demand curve. It creates a single mass point on the expected value of the types in the exclusion region. This change in the demand curve either has no effect on the seller's pricing decision, or incentivizes the seller to switch to charging a price equal to the expected value of the types in the former exclusion region. In the latter case, trade is efficient and the consumer is better off.

The second step is to prove that for any information structure that induces a partially inclusive price, there exists an information structure that induces a fully inclusive price, and yields a weakly higher expected surplus for the consumer.

#### 4.4 Monotone Partitional Information Structures

The previous findings have established properties (seller-indifference and efficient trade) of the outcome induced by the equilibrium information structure. But how should the consumer optimally process information? As the next result shows, any finite equilibrium information structure is monotone partitional. The consumer only learns in which range his true valuation falls.<sup>12</sup> He cannot profit from adding noise to the signal.

**Proposition 3** (Equilibrium Structures are Monotone Partitional).

For every  $n \in \mathbb{N}$ , any equilibrium information structure,  $\pi_n^*$  is monotone partitional.

## 4.5 Equilibrium Existence

Building on the necessary properties for an equilibrium information structure that were identified in the previous sections, equilibrium existence is established. First, the problem is reduced by using that any equilibrium information structure must be monotone partitional, induce seller-indifference, and efficient trade. Then, using this simplification of the problem, equilibrium existence is proven.

#### Theorem 1 (Equilibrium Existence).

For every  $n \in \mathbb{N}$  there exists an essentially unique equilibrium. The equilibrium is determined by the equilibrium information structure  $\pi_n^*$ , which is characterized by the following properties:

- (i)  $\pi_n^*$  is monotone partitional,
- (ii) induces efficient trade, and
- (iii) quarantees seller-indifference.

## 4.6 More Signals are Better

It is obvious that having access to more information structures increases the choice set of the consumer, and hence he will be weakly better off. But will he strictly benefit from having access to information structures with more signal realizations? Or is there a maximal number of signal realizations such that the consumer cannot profit from additional signal realizations?

For a given price, the consumer faces a binary decision – whether to buy the good or

<sup>&</sup>lt;sup>12</sup>This result is reminiscent of the optimality of coarse information structures in the literature on communication or strategic information transmission based on the seminal paper by Crawford and Sobel (1982). As pointed out in Sobel (2012) complexity in communication is an alternative explanation for limited communication.

not.<sup>13</sup> For this decision, it suffices for the consumer to know whether his valuation is above or below the price. He can obtain this information with a binary information structure.

The situation is different, if the consumer cannot condition his information processing choice on an observed price, and has to take into account that this choice will influence the price charged by the seller. In this case, having access to information structures with more signal realizations allows the consumer to better react to different prices that the seller may charge. Hence, the consumer can better influence the price setting strategy of the seller.

The following example illustrates how the consumer can use additional signal realizations to secure a strictly higher profit.

#### **Example 1** (Two signal realizations are not enough):

Reconsider the uniform prior example discussed in Section 3. The equilibrium monotone partitional two-signal information structure  $\pi_2^*$  was identified (illustrated in Figure 3). By Theorem 1, this is indeed the equilibrium two-signal information structure.

Suppose now that the consumer has access to one more signal realization and can distinguish three categories, say "good", "intermediate" and "bad". Can the consumer strictly benefit from the enlarged set of feasible information structures and improve upon the case with only two-signal realizations?

The consumer can use the additional signal to identify an interval of intermediate values, such that this interval covers true valuations that have previously resulted in a good signal, as well as some that have resulted in a bad signal. Figure 4 illustrates such an information structure,  $\tilde{\pi}_3$ .

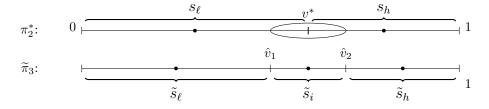


Figure 4: Illustration of the use of an additional signal.

Under this new information structure, good and bad signals both provide stronger evidence that the true valuation is high, respectively low. Hence, the value estimate induced by the good (bad) signal increases (decreases). For the price induced by the bad signal, the demand remains the same whereas the price that the seller can charge decreases. Hence, the

<sup>&</sup>lt;sup>13</sup>In Kamenica and Gentzkow (2011) it is shown that one can restrict attention to signals with at most as many signal realizations as available actions. This feature is an implication of the revelation principle as discussed in Myerson (1997). In the present model, the consumer's action set is binary. This would suggest that two signal realizations are enough. However, the seller can set any real-valued price, which implies that the action set that the consumer has to consider when choosing the information processing structure is large.

seller's expected revenue decreases. For the good signal, the price increases and the probability of trade decreases. The expected revenue that the seller can extract by charging a price equal to the value estimate induced by the good signal is equal to the realized surplus from trade for values in the good category. Hence, if this category gets smaller, the corresponding expected revenue of the seller decreases.

What can be said about the revenue that the seller can extract by charging a price equal to the value estimate induced by the new, intermediate signal? Compare the seller's revenue if she adopts a price equal to the intermediate value estimate to the seller's revenue under the optimal two-signal information structure. Given the seller-indifference property for the latter, one can consider the seller's revenue if she charges the exclusive price, induced by the original good signal. There is a demand effect and a price effect. From the perspective of the seller, the demand effect is positive: the probability to sell if she charges a price equal to the intermediate value estimate is higher than for the exclusive price, induced by the original good signal. By contrast, the price effect is negative: the price is lower than the original exclusive price.

The demand effect only depends on the probability that the true valuation falls in the intermediate or good category, but not on the realization of the good category. The price effect, by contrast, depends on how the region that yields an intermediate or a good signal is split between the intermediate and the good categories. All else equal, the larger the fraction of the good category, the stronger is the price effect. If the good category is sufficiently large, then the seller's expected revenue from charging a price equal to the intermediate value estimate is below the revenue level of the two-signal case. Hence, for appropriately chosen categories, under the new information structure, trade is still efficient but the seller obtains a smaller share of the total expected surplus. The consumer is strictly better off.

The feature that the consumer strictly benefits from having access to more signal realizations is a general property. This result is formally established in Proposition 4. For  $n \in \mathbb{N}$ , let  $p_n^*$  be the minimal price that can be induced as a fully inclusive price by an information structure with at most n signal realizations. Any finite equilibrium information structure induces efficient trade, and hence the equilibrium n-signal information structure induces the minimal price  $p_n^*$ . The question whether the consumer strictly benefits from having access to information structures with more signal realizations is equivalent to the question whether the sequence  $p_n^*$  is strictly decreasing in n.

#### Proposition 4 (More Signals are Better).

The consumer strictly profits from having access to information structures with more signal realizations. Equilibrium prices  $p_n$  are strictly decreasing in n, and the consumer's expected surplus  $U_n^*$  is strictly increasing in n.

$$n = 2 \qquad 0 \qquad \frac{V_1 = p_2^*}{} \qquad 1$$

$$n = 5 \qquad 0 \qquad \frac{V_1 = p_5^*}{} \qquad 1$$

$$n = 10 \qquad 0 \qquad \frac{V_1 = p_{10}^*}{} \qquad 1$$

Figure 5: Thresholds and induced prices for the equilibrium n-signal information structures.

#### Evolution of optimal information structures and thresholds with n

How should a capacity constrained consumer optimally allocate his attention? As established in Theorem 1, the consumer chooses a monotone partitional information structure. Still, the question remains, which pieces of information are the most valuable for the consumer. Should the consumer pay more attention to information about low or about high valuations?

For the uniform prior example, the evolution of optimal information structures and prices is illustrated in Figure 5.<sup>14</sup> As can be seen, if more signal realizations are available, the information structure gets finer around valuations close to the lowest threshold. This is the threshold that determines the value estimate that corresponds to the induced price. The consumer pays more attention to values closer to the threshold that is relevant for the price.

## 5 The Unconstrained Case

In the absence of any information constraints or costs, the consumer can choose freely how to process the available information. Which pieces of information should the consumer acquire in this case? Should be learn his valuation perfectly, or are there benefits from remaining partially uninformed?

The main result of this section shows that it is in the consumer's best interest to remain partially uninformed. Every equilibrium information structure pools all values below a certain threshold. The consumer benefits from committing to ignore information that would separate low valuations.

## Theorem 2 (Unconstrained Equilibrium).

Without information constraints, there exists a threshold  $0 < \underline{v} < 1$  such that every equilibrium information structure is outcome-equivalent to the following information structure  $\pi^*$ :

The information structure  $\pi^*$  pools all values below the threshold  $\underline{v}$ , and the induced distribution of value estimates,  $F_{\pi^*}$ , is an equal revenue distribution.

<sup>&</sup>lt;sup>14</sup>A more detailed and formal discussion is provided in Appendix B.

Why is it optimal for the consumer not to get perfectly informed but to pool an interval of low values into one signal? By obtaining only a coarse perception about low values, the consumer can induce the seller to charge a lower price, which increases the consumer's expected surplus.

To obtain intuition for this result, consider the benchmark, in which the consumer knows his true valuation. In this case, the seller charges the monopoly price. Hence, the seller excludes low values from trade in order to maximize her expected revenue. This means that potential gains from trade are not fully realized. Moreover, the consumer cannot obtain information rents for valuations that fall in the non-trade region. An information structure that pools low valuations creates a mass point on an intermediate value estimate. For a sufficiently large pooling region, the seller will be induced to charge a price equal to the value estimate of this pooling region. This information structure induces efficient trade, and the induced price is below the monopoly price in the case with a fully informed consumer. The consumer can secure more information rents, and hence has a higher expected surplus.

In the unconstrained case, multiplicity of equilibrium information structures, respectively equilibria, arises. The optimal information structure  $\pi^*$  identified in Theorem 2, is the limit of the finite equilibrium information structures. In the absence of information processing constraints, the number of signal realizations is unconstrained. Consequently, the number of signal realizations that are used to obtain information about some interval of the valuation space does not affect the number of the signals that are available to acquire information about other valuations. Hence, instead of pooling types within intervals in which the prior distribution has positive virtual valuations, the consumer can also learn his true valuation perfectly. Such an adjustment of the information structure, which is only possible if the consumer has no information constraints, does not affect the equilibrium outcome.

In order to illustrate the properties of the equilibrium information structures in more detail, I discuss three examples. Each of these examples illustrates a typical equilibrium information structure. The discussion shall provide some intuition how specific features of optimal information structures depend on properties of the prior distribution.

**Example 2:** Consider the uniform prior case,  $v \sim U[0, 1]$ . In the benchmark with a fully informed consumer, the monopoly price is  $p^M = \frac{1}{2}$ . As just discussed, in the absence of information processing constraints or costs, there are multiple equilibria. Two examples of equilibrium information structures are the following:

- a) The information structure  $\pi_{max}^*$  pools all types in the interval  $\left[0, \frac{1}{2}\right)$ , and is perfectly informative on the interval  $\left[\frac{1}{2}, 1\right]$ . This information structure is illustrated in Figure 6.
- b) The information structure  $\pi_{\infty}^*$  pools all types in the interval  $\left[0, \frac{1}{2}\right)$ . On  $\left[\frac{1}{2}, 1\right]$ , and the induced distribution of value estimates is and equal revenue distribution. This information

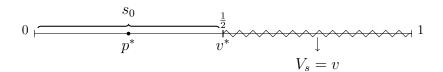


Figure 6: The equilibrium information structure  $\pi_{max}^*$  for the uniform prior case,  $v \sim U[0, 1]$ . structure is the limit of the finite equilibrium information structures,

$$\pi_{\infty}^* = \lim_{n \to \infty} \pi_n^*.$$

The information structure  $\pi_{max}^*$  is the finest equilibrium information structure whereas  $\pi_{\infty}^*$  is the coarsest equilibrium information structure. The distributions of value estimates induced by these two information structures are illustrated in Figure 7.

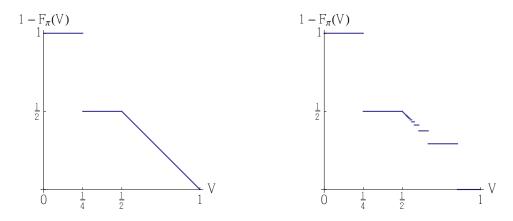


Figure 7: Distributions over value estimates  $F_{\pi^*}$  that are induced by the equilibrium information structures  $\pi^*_{max}$  and  $\pi^*_{\infty}$ , for the uniform prior case,  $v \sim U[0, 1]$ .

In the uniform prior case,  $\mathbb{E}\left[v|v\leq p^M\right]=\frac{1}{4}=p^M\left(1-F(p^M)\right)$ . Hence, pooling of the types within the region  $\left[0,\frac{1}{2}\right)$ , makes the seller indifferent between charging the fully inclusive price  $p^*=\frac{1}{4}$  and the monopoly price, which is the price that maximizes the seller's revenue among all prices in supp  $(F_{\pi^*})\setminus\{p^*\}$ . In equilibrium, the seller will charge the fully inclusive price.

**Example 3:** Suppose now, that the valuation of the consumer is distributed on [0, 1] with the linearly decreasing density f(v) = 1 - 2v. For this distribution, pooling all valuations smaller than the monopoly price, induces the seller to charge the fully inclusive price. Moreover, she strictly prefers this price over the monopoly price,  $\mathbb{E}\left[v|v \leq p^M\right] > R^M$ . It thus suffices to pool a smaller interval  $[0, \hat{v}]$  of low valuations to make the seller indifferent between charging the fully inclusive price and the monopoly price. Notice, that the seller prefers to charge these two prices over any price in the region  $(\hat{v}, p^M)$ . Hence, there is still some slack in this information structure.

For the given prior distribution, any equilibrium information structure  $\pi^*$  pools all types within an interval  $[0, \underline{v})$ , with  $\underline{v} \leq \hat{v} < p^M$ , and has a "sweeping up" region  $[\underline{v}, \overline{v}]$ . In this region the information structure induces a distribution over value estimates with constant virtual valuation equal to zero. The sweeping up function H on  $[v, \overline{v}]$  is given by:

$$H(V) = 1 - \frac{\underline{v}}{V} (1 - F(\underline{v})).$$

Above  $\overline{v}$ , the information structure can be perfectly informative. This equilibrium information structure  $\pi_{max}^*$  is illustrated in Figure 8. It induces efficient trade,  $T^* = \frac{1}{3}$ , and the induced expected revenue of the seller is below the monopoly revenue  $R^* < R^M$ .

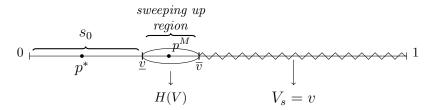


Figure 8: Equilibrium information structures  $\pi_{max}^*$  for a decreasing prior density.

#### Example 4:

Suppose that the consumer's valuations are distributed according to the beta-distribution  $v \sim \beta\left(1, \frac{1}{2}\right)$ . For this distribution, the monopoly price is  $p^M = \frac{2}{3}$ . Moreover, it holds that  $\mathbb{E}\left[v|v \leq p^M\right] < R^M$ . Under the information structure that pools the values in the interval  $\left[0, p^M\right)$  and is perfectly informative otherwise, the seller still charges the monopoly price. By moving the threshold of the pooling region up, the value estimate of the values within this region increases. This increases the revenue that the seller can extract by charging the fully inclusive price. Moreover, some types for which the marginal revenue is positive are now included in the pooling region. Hence, the revenue that the seller can extract by charging the optimal price in the separating region decreases. The critical threshold  $v^*$  at which the seller is indifferent between charging the partially inclusive price and charging the fully inclusive price determines the equilibrium information structure. The seller's expected revenue induced by this information structure is smaller than the monopoly revenue. This equilibrium information structure is illustrated in Figure 9.



Figure 9: The equilibrium information structure  $\pi_{max}^*$  for,  $v \sim \beta\left(\frac{1}{2}, 1\right)$ .

# 6 Seller's Revenue and Consumer's Surplus

This section discusses the implications of a rationally inattentive consumer in a monopoly pricing problem for welfare, the seller's expected revenue and the consumer's expected surplus. In order to analyze these effects, the equilibrium outcomes that are induced by the equilibrium information structures identified in Section 4 and Section 5 are compared to the outcome in the monopoly pricing problem, in which the consumer is privately informed about his true valuation. The latter situation corresponds to the benchmark with a fully informed consumer (cf. Section 3).

Given the discussion in the previous sections, the effect on aggregate welfare is straightforward. Every equilibrium information structure induces efficient trade. By contrast, under monopoly pricing for a fully informed consumer, some types are excluded from trade, and hence not all possible gains from trade are realized. Implementing the equilibrium information structure for a rationally inattentive consumer thus improves welfare.

The implications of monopoly pricing for a rationally inattentive consumer for the seller's expected revenue and the consumer's expected surplus are less obvious. Denote the expected surplus of the consumer and expected revenue of the seller induced by the equilibrium information structure by  $U_n^*$  and  $R_n^*$  for the finite case, and by  $U_\infty^*$  and  $R_\infty^*$  in the unconstrained case. In Proposition 4 it was shown that the consumer strictly profits from having access to more signal realizations. The following corollary generalizes this result.

Corollary 1. The expected surplus of the consumer  $U_n^*$  is increasing in n, whereas the expected revenue of the seller  $R_n^*$  is decreasing in n. Both sequences approach the respective values of the unconstrained case in the limit.

$$\lim_{n\to\infty} U_n^* = U_\infty^*, \quad and \quad \lim_{n\to\infty} R_n^* = R_\infty^*.$$

In the unconstrained case, a rationally inattentive consumer is always strictly better off than a consumer who knows his true valuation a priori. The seller's expected revenue is bounded above by the monopoly revenue in the benchmark with a fully informed consumer. As illustrated in Example 3 and Example 4 it may be strictly smaller.

In each of the above examples, it can be shown that the outcome induced by the equilibrium two-signal information structure is a Pareto improvement compared to the benchmark case with a fully informed consumer. Numerical values are provided in Table 4.

It is instructive to illustrate the results on the consumer's expected surplus and the seller's expected revenue in a surplus triangle. By Proposition 2, all equilibrium outcomes lie on the efficient frontier. The locations of the equilibrium outcomes in the surplus triangle are illustrated in Figure 10.

	$p^M$	$p_2^* = R_2^*$	$p_{\infty}^* = R_{\infty}^*$	$R^M$	$U^{M}$	$U_2^*$	$U_{\infty}^*$
$v \sim U[0, 1]$	$\frac{1}{2}$	$\frac{1}{4}\left(\sqrt{5}-1\right)$	$\frac{1}{4}$	$\frac{1}{4}$	$\frac{1}{8}$	$\frac{1}{4}\left(3-\sqrt{5}\right)$	$\frac{1}{4}$
f(v) = 1 - 2v	$\frac{1}{3}$	$\approx 0.19808$	$\approx 0.14782$	41	$\frac{8}{81}$		$\approx 0.18552$
$v \sim \beta \left(1, \frac{1}{2}\right)$	$\frac{2}{3}$	$\approx 0.43593$	$\approx 0.38349$	$\frac{2}{3} \frac{1+\sqrt{3}}{3+\sqrt{3}}$	$\frac{2}{9} \frac{1+\sqrt{3}}{3+\sqrt{3}}$	$\approx 0.28318$	$\approx 0.23074$

Table 4: Equilibrium prices, consumer's expected surplus and seller's revenue for the benchmark with a fully informed consumer, the optimal two-signal information structure, and the unconstrained optimal information structure.

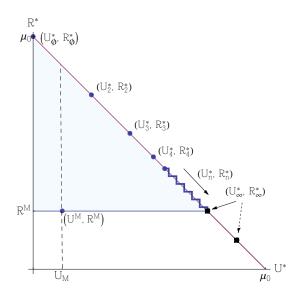


Figure 10: Surplus Triangle

The case, in which the consumer cannot process any information and the seller extracts all surplus from trade, corresponds to the upper extreme point of the efficient frontier. As the number of available signal realizations n increases, the points that mark the induced outcomes move down on the efficient frontier. The limiting case either corresponds to the intersection of the efficient frontier with the monopoly revenue level, or may lie on the efficient frontier below this point. In the first case, trade is efficient, the seller obtains the monopoly revenue and the consumer obtains the remaining surplus from trade. The latter case corresponds to the situation illustrated in Example 3 and Example 4, in which the seller's expected revenue is strictly below the monopoly revenue.

# 7 Discussion: Timing and Observability

In strategic situations, the timing influences whether the information processing constraints of the consumer are *strategically binding* or not. In the model studied in this paper, the

timing is such that the consumer commits to an information structure prior to observing the price. The seller observes the information structure, but not the private signal realizations, before he chooses which price to charge. Hence, the choice of an informational environment of the consumer is a non-contingent choice. The analysis in this paper highlights the role of rational inattentiveness of the consumer in such a setting. By committing to not pay attention (ignore) certain information, the consumer can induce the seller to charge a lower price. This increases the realized gains from trade, and benefits the consumer. It often even leads to a Pareto improvement compared to the case in which the consumer knows his true valuation.

There are alternative modeling choices of timing and observability, and depending on the application that one has in mind any of these modeling choices may be the most natural.

First, one could consider the case in which the consumer chooses his information structure contingent on the price that he observes. Without information costs, this case is trivial, since even with two signal realizations, the consumer can choose an information structure that lets him take an optimal purchasing decision. By learning whether his valuation is above or below the price, the consumer obtains all information that is relevant for his purchasing decision. In equilibrium, the seller charges the standard monopoly price. Hence, the result is outcome equivalent to the benchmark with a fully informed consumer from Section 3.

The second alternative is to assume that the seller and the consumer choose the price and the information structure simultaneously. The consumer then observes the private signal realization and the price, and makes his purchasing decision. This case is equivalent to the model in which the consumer first chooses an information structure, but this is not observed by the seller.

The idea that the consumer faces limitation to process information<sup>15</sup> is central to the analysis in this paper. The equilibrium characterizations for the case in which the seller cannot observe the consumer's information structure differs strongly from the one in the present model. In the constrained case, if the seller cannot observe the information structure of the consumer, there exists no equilibrium in pure strategies. However, the main effects of a rationally inattentive consumer on monopoly pricing and the realized outcome are robust, and do not depend on the assumption that the seller can observe the information structure of the consumer. The effects established in this paper for the observable case also exists in the unobservable case, even though they are weaker.

To briefly illustrate the features of a mixed-strategy equilibrium in the unobservable case, reconsider the uniform prior example of Section 3. The consumer is restricted to monotone partitional two-signal information structures. In this setting, the consumer will mix over two

<sup>&</sup>lt;sup>15</sup>Those may be self-imposed, due to cognitive limitations or external regulation.

information structures with thresholds  $v_A^* = \frac{1}{3}$  and  $v_B^* = \frac{2}{3}$ , respectively. These are also the two prices over which the seller mixes. Both players mix with probability  $\frac{1}{2}$ . Notice that each information structure of the buyer is a best-response to one of the seller's prices and vice versa. For instance, for the price  $p_A = \frac{1}{3}$ , it is optimal for the consumer to learn whether his valuation is above or below this threshold. If the consumer adopts the information structure with threshold  $v_A^* = \frac{1}{3}$ , then the best response of the seller would be to charge a price equal to  $\frac{2}{3}$ . In this equilibrium, not all gains from trade are realized. However, an important insight gained from the analysis in this paper, remains. There are again positive welfare effects of a rationally inattentive consumer, even though they are weaker than in the observable case. In the equilibrium with a two-signal information structure, the expected realized gains from trade, as well as the expected surplus of the consumer and the expected revenue of the seller are higher than in the benchmark with a fully informed consumer.

The equilibrium values of total surplus, consumer's expected surplus and seller's revenue for the three modeling choices, the benchmark with a fully informed consumer, the observable and the unobservable case, are summarized in Table 5. It can be seen that both, the consumer and the seller are best off in the case in which the consumer chooses the information structure first, and this is observed by the seller.

	price(s)	$U_2^*$	$R_2^*$	$T^*$
Full-information benchmark	$\frac{1}{2}$	$\frac{1}{12}$	$\frac{1}{4}$	$\frac{1}{3}$
Observable case	$\frac{1}{4}(\sqrt{5}-1)$	$\frac{1}{4}(3-\sqrt{5})$	$\frac{1}{4}(\sqrt{5}-1)$	$\frac{1}{2}$
Unobservable case	$\left(\frac{1}{2} \circ \frac{1}{3}, \ \frac{1}{2} \circ \frac{2}{3}\right)$	$\frac{1}{9}$	$\frac{4}{15}$	$\frac{17}{45}$

Table 5: Equilibrium prices, and consumer's, seller's, and total expected surplus, for each of the three timings.

The relation between the results for the three modeling choices is different in the absence of information constraints. In this case, if the seller cannot observe the information structure of the consumer, then in equilibrium the consumer learns his true valuation and the seller charges the monopoly price. Hence, the outcome in the unobservable case is the same as in the benchmark with a fully informed consumer.

This relation shows that in the absence of information constraints, the effect that rational inattention can reduce prices and yield welfare improvements strongly depends on the assumption that the seller can make his pricing decision contingent on the information choice of the consumer. This observation suggests that it is desirable to either make the consumer's choice of an information structure observable for the seller or to have an intermediary or regulator control the information structure of consumers and recommend pricing strategies

for sellers.

# 8 Concluding Remarks

The objective of this paper was to understand the implications of a rationally inattentive consumer in a monopoly pricing model. The consumer can freely decide which pieces of information about his valuation to process, but may face information processing constraints. These constraints can be due to limited cognitive abilities or other sources that restrict the flexibility of information acquisition of the consumer.

A main contribution of this paper is to identify a "persuasion through rational inattentiveness" effect. By choosing his information structure, the consumer designs the information environment of the monopoly pricing problem. Any given information structure together with a signal realization induces a belief of the consumer, which determines his reaction to realized prices. Moreover, this information structure also affects the demand curve that the seller faces, and hence her pricing strategy.

The analysis identified the effects of persuasion through rational inattention on the outcome in a monopoly pricing model. It was shown that, by committing to ignore some information that would separate low valuations, the consumer can induce the seller to charge a lower price. The consumer unambiguously benefits from the lower realized price, whereas the seller's expected revenue may decrease. For every equilibrium information structure all possible gains from trade are realized. Moreover, it is often the case that pricing for a rationally inattentive consumer yields a Pareto improvement, compared to the case in which the consumer is privately informed about his true valuation. A Pareto improvement is more likely, if the consumer faces information processing constraints.

Based on the insights gained from the analysis in this paper, there are various interesting directions for future research. Examples include the analysis of optimal design and pricing of product lines, and the effects of competition among sellers (inter- or cross-market competition) or buyers (auction setting). Moreover, it would also be interesting to explore persuasion through rational inattentiveness in other strategic environments such as contract theory or collective decision making.

# **Appendix**

#### A Proofs

Proof of Lemma 1. Suppose that the consumer chooses the n-signal information structure  $\pi$ , that induces the value estimates  $V_1 < V_2 < \cdots < V_n$ , and the corresponding probability masses  $g_1, \ldots, g_n$ . For the seller, the situation is as if he faces a consumer whose valuation is drawn from distribution  $F_{\pi}$ . If the seller charges a price  $p \in (V_k, V_{k+1}]$  then by (4) the consumer will buy the object if and only if his value estimate is at least p. Hence, the probability of trade is  $\sum_{i=k}^n g_i$ , and the expected revenue for the seller is  $R(p) = p \cdot \sum_{i=k}^n g_i$ . Among all prices  $p \in (V_k, V_{k+1}]$ , the revenue maximizing price for the seller is  $p = V_k$ , and it follows that the seller's best-response function is given by

$$p^*(\pi) := \arg \max_{p \in Supp(F_{\pi})} \{ p \cdot \sum_{i=1}^n g_i \cdot \mathbb{1}_{[p,1]}(V_i) \}.$$

Proof of Lemma 2. If the seller charges the exclusive price,  $p = V_n$ , the consumer's expected surplus is 0. By choosing an information structure that induces the seller to charge an inclusive price  $p < p_n$ , the consumer can guarantee himself a positive expected surplus  $U \ge g_n(V_n - p)$ .

**Notation:** The sets of information structures with exactly n, respectively at most n, signal realizations are denoted by

$$\mathcal{S}^{(n)} = \{ \pi \in \mathcal{S} : |S| = n \} \subset \mathcal{S}, \text{ and } \mathcal{S}^{[n]} \cup_{k=1}^n \mathcal{S}^{(k)}.$$

For a given information structure that induces the distribution  $F_{\pi}$  of value estimates, let  $V_i \sim_S V_j$  denote the case in which the seller is indifferent between charging any of the prices  $V_i$ ,  $V_j \in \text{supp}(F_{\pi})$ . If the seller strictly prefers to charge price  $V_i$  over  $V_j$ , write  $V_i \succ V_j$ .

Let  $\mathcal{S}_i^{(n)} \subset \mathcal{S}^{(n)}$  be the subset of information structures with n signal realizations that induce the seller to charge a price equal to the  $i^{th}$ -lowest value estimate,  $V_i = \mathbb{E}\left[v|s_i\right]$ .

Proof of Proposition 1 (Seller-Indifference). Suppose that the equilibrium information structure  $\pi$  induces the seller to charge a price equal to the  $i^{th}$ -lowest value estimate, that is,  $p = V_i$  and  $\pi \in \mathcal{S}_i^{(n)}$ . Suppose moreover that there exists some k > i such that  $R(V_i) > R(V_k)$ . That is, the seller strictly prefers to charge the price  $p = V_i$  over charging a price  $\hat{p} = V_k$ . It will be shown that in this case it is possible to construct an information structure that makes the consumer better off.

Some technical preliminaries: For every  $j \in \mathcal{I}$ , let  $\mathcal{V}_j := \text{supp}(F(\cdot|s_j)) \subseteq \mathcal{V}$  be the support of the posterior distribution induced by the signal realization  $s_i$ . Since  $\mathcal{V}_i \subseteq [0, 1]$ , it is bounded above and below, and  $\overline{v}_i := \sup \mathcal{V}_i$  exists. Moreover, for every  $v \in [0, 1], \{v\}$  is a zeroprobability event. Hence, w.l.o.g. we can assume that  $\overline{v}_j \in \mathcal{V}_j$ , that is,  $\overline{v}_j = \sup \mathcal{V}_j = \max \mathcal{V}_j$ . It follows that for every  $j \in \mathcal{I}$ , there exists some  $\delta_j > 0$  such that  $[\overline{v}_j - \delta_j, \overline{v}_j] \subseteq \mathcal{V}_j$ , that is,  $f(v|s_j) > 0$  for all  $v \in [\overline{v}_j - \delta_j, \overline{v}_j]$ . Finally, given that  $f(v), g(s_j) > 0$  it holds that  $f(v|s_j) = 0$  if and only if  $g(s_j|v) = 0$ , which implies that  $g(s_j|v) > 0$  if and only if  $v \in \mathcal{V}_j$ . Using analogous arguments establishes that every  $j \in \mathcal{I}$ ,  $\underline{v}_j := \min \mathcal{V}_j$  exists, as well as some  $\delta_j > 0$  such that  $[\underline{v}_j, \underline{v}_j + \delta_j] \subseteq \mathcal{V}_j$ .

Formal construction of an information structure that yields a higher expected surplus for the consumer than  $\pi$ :

#### Construction 1.

Let  $k \in \mathcal{I}$  be the largest index such that  $R(V_k) < R(V_i)$ . For every

$$\delta = (\delta_i, \dots, \delta_n) \text{ with } \delta_j > 0 \ \forall j = 1, \dots, n, \text{ such that}$$

$$\left[\underline{v}_j, \underline{v}_j + \delta_j\right) \subseteq \left(\mathcal{V}_j \cup \left[\underline{v}_{j+1}, \underline{v}_{j+1} + \delta_{j+1}\right]\right) \ \forall j > k, \text{ and}$$

$$\left(\overline{v}_j - \delta_j, \overline{v}_j\right] \subseteq \left(\mathcal{V}_j \cup \left(\overline{v}_{j-1} - \delta_{j-1}, \overline{v}_{j-1}\right]\right) \ \forall i \leq j < k,$$

$$(6)$$

it is possible to define a new information structure  $\widetilde{\pi}$  as follows. Set  $g(s_{n+1}|v) := 0$  and define the family of conditional distributions that characterize  $\tilde{\pi}$  by:

For every 
$$j > k$$
: (7)
$$\widetilde{g}(s_{j}|v) = \begin{cases}
g(s_{j}|v) + g(s_{j+1}|v) & \text{for } v \in [\underline{v}_{j+1}, \underline{v}_{j+1} + \delta_{j+1}) \\
0 & \text{for } v \in [\underline{v}_{j}, \underline{v}_{j} + \delta_{j}) \\
g(s_{j}|v) & \text{otherwise,}
\end{cases}$$

$$g(s_{j}|v) \qquad \text{otherwise,}$$
 For every  $j$ , s.t.  $i \leq j < k$ : 
$$\widetilde{g}(s_{j}|v) = \begin{cases} 0 & \text{for } v \in (\overline{v}_{j} - \delta_{j}, \overline{v}_{j}] \\ g(s_{j}|v) + g(s_{j-1}|v) & \text{for } v \in (\overline{v}_{j-1} - \delta_{j-1}, \overline{v}_{j-1}] \\ g(s_{j}|v) & \text{otherwise,} \end{cases}$$
 
$$\widetilde{g}(s_{k}|v) = \begin{cases} g(s_{k}|v) + g(s_{k+1}|v) & \text{for } v \in [\underline{v}_{k+1}, \underline{v}_{k+1} + \delta_{k+1}] \\ g(s_{k}|v) + g(s_{k-1}|v) & \text{for } v \in (\overline{v}_{k-1} - \delta_{k-1}, \overline{v}_{k-1}] & \text{and} \\ g(s_{k}|v) & \text{otherwise,} \end{cases}$$
 
$$\widetilde{g}(s_{j}|v) = g(s_{j}|v) \quad \forall j < i.$$
 
$$\overline{g}(s_{j}|v) = g(s_{j}|v) \quad \forall j < i.$$

 $<sup>^{16}</sup>$ By assumption F is continuous and has no atoms.

For every  $v \in [0, 1]$ , this construction satisfies  $\widetilde{g}(s_j|v) \geq 0$  for all  $s_j \in S$ , and  $\sum_{j=1}^n \widetilde{g}(s_j|v) = 1$ . Hence,  $\widetilde{\pi}$  is well-defined as an information structure. This construction is illustrated in Figure 11.

Figure 11: Illustration of Construction 1.

Construction 1 takes some mass off the support  $\mathcal{V}_n$  of  $F(\cdot|s_n)$ . This reduces the revenue that the seller could extract by charging a price equal to  $\mathbb{E}[v|s_n]$ . Indeed,

$$\begin{split} R(\widetilde{V}_n) = & \widetilde{V}_n \cdot \widetilde{g}(s_n) \\ = & \left( \int_0^1 v f(v|s_n) \, \mathrm{d}v \right) \cdot \widetilde{g}(s_n) \\ = & \int_0^1 v \widetilde{g}(s_n|v) f(v) \, \mathrm{d}v \\ = & R(V_n) - \int_{v_n}^{v_n + \delta_n} v g(s_n|v) f(v) \, \mathrm{d}v < R(V_n). \end{split}$$

The construction then adds the mass taken from the support of  $F(\cdot|s_n)$  to the support of  $F(\cdot|s_{n-1})$ , which increases the revenue that the seller could extract by charging the price  $\mathbb{E}[v|s_{n-1}]$ . The probability to sell remains the same whereas the seller can charge a higher price. However, Construction 1 also takes mass off the lower part of the support of  $F(\cdot|s_{n-1})$ , which reduces the revenue that the seller can extract by charging price  $\mathbb{E}[v|s_{n-1}]$ .

For signal  $s_{k-1}$ , mass is taken off some high values  $v \in (\overline{v}_{k-1} - \delta_{k-1}, \overline{v}_{k-1}]$  in the support  $\mathcal{V}_{k-1}$ . This reduces the revenue that the seller can extract by charging the price  $\mathbb{E}[v|s_{k-1}]$ , since this price reduces whereas the probability to sell remains the same. Construction 1 then adds mass to the support of  $F(\cdot|s_{k-1})$ , which increases the revenue that the seller can extract by charging the price  $\mathbb{E}[v|s_{k-1}]$ .

Moveover, for any  $\delta$  that satisfies (10), the revenue that the seller can extract by charging the price  $\mathbb{E}[v|s_k]$  increases.

For a continuous prior distribution, there exists a  $\delta$  that satisfies (10), such that Construction 1 yields  $R(\widetilde{V}_j) < R(V_j)$  for all  $j \geq i$ ,  $j \neq k$ , and  $R(\widetilde{V}_k) = R(\widetilde{V}_j)$  for all  $j \geq i$ . For the resulting information structure  $\widetilde{\pi}$  there are two cases to be considered:

Case (1): Given information structure  $\pi$ , the seller still charges a price equal to the  $i^{th}$ lowest value estimate  $\mathbb{E}[v|s_i]$ . In this case, for every  $v \in [0, 1]$  the probability of trade is not
affected by Construction 1. Hence, the probability of trade remains the same,  $\sum_{j=i}^{n} \widetilde{g}(s_j) = \sum_{j=1}^{n} g(s_j)$ . The same is true for the expected value of types that participate in trade, and

hence for the expected total surplus from trade,  $T(\pi) = T(\tilde{\pi})$ . Moreover, by Construction 1  $\tilde{V}_i < V_i$ , and hence  $R(\tilde{V}_i) < R(V_i)$ . It follows that the expected surplus of the consumer is higher than before,  $U(\tilde{\pi}) = T(\tilde{\pi}) - R(\tilde{\pi}) < U(\pi)$ .

Case (2): Under the information structure  $\widetilde{\pi}$ , the seller wants to charge a price other than  $\mathbb{E}[v|s_i]$ . If this is the case, the seller must have an incentive to switch to a lower price  $V_j < \widetilde{V}_i$ . Again, the consumer is better off than under information structure  $\pi$ .

This contradicts the assumption that there exists a finite equilibrium information structure  $\pi$  that does not satisfy the seller-indifference property.

**Proof of Proposition 2:** First, two lemmas are established, which are then combined in order to prove Proposition 2.

#### Lemma 3 (Small Exclusion Region).

Any equilibrium information structure  $\pi^*$  is outcome-equivalent to an information structure with at most one value estimate in the exclusion region. That is, there exists at most one value estimate  $V \in supp(F_{\pi^*})$  such that V < p.

Proof of Lemma 3. Suppose that  $\pi^*$  is an optimal information structure. Let  $\mathcal{V} := \text{supp}(F_{\pi^*})$  be the support of value estimates that are induced by this information structure. By Lemma 1, the seller will charge a price  $p^* \in \mathcal{V}$ , say  $p^* = V_p$ . Let  $\mathcal{V}_E \subseteq \mathcal{V}$  be the subset of value estimates that will be excluded from trade in equilibrium. That is,  $V \in \mathcal{V}_E$  if and only if  $V < V_p = p^*$ . Claim 1. The set  $\mathcal{V}_E$  is either empty, or is a singleton  $\mathcal{V}_E = \{V_1\}$ .

Suppose not, that is, suppose that  $|\mathcal{V}_E| > 1$ , say  $V, V' \in \mathcal{V}_E$ . That is,  $V, V' < V_p$ , and w.l.o.g. assume that V < V'. The seller charges price  $p^* = V_p$ , and hence it must hold that  $R(V_p) \geq V, V'$ . Let s, s' be the signal realizations that yield V, respectively V'. The following construction defines a new information structure  $\widetilde{\pi}$  that is obtained from  $\pi$  by merging the signal realizations s and s' into one signal realization  $\overline{s}$ .

Construction 2. Let 
$$\widetilde{\pi} := \left(\widetilde{S}, \{\widetilde{g}(\cdot|v)\}_{v \in [0,1]}\right)$$
 with 
$$\widetilde{S} := \left(S \cup \{\overline{s}\}\right) \setminus \{s, s'\},$$
 
$$\widetilde{g}(\overline{s}|v) := g(s|v) + g(s'|v) \quad \forall v \in [0, 1], \text{ and }$$
 
$$\widetilde{g}(s_i|v) := g(s_i|v) \quad \forall v \in [0, 1], s_i \neq s, s'.$$

Construction 2 implies

$$\overline{V} := \mathbb{E}_{\widetilde{\pi}} \left[ v | \overline{s} \right] = \frac{g(s)V + g(s')V'}{g(s) + g(s')} \in (V, V').$$

There are two cases to be considered. (1) Under  $\tilde{\pi}$ , the seller still wants to set a price equal to  $V_p$ , and (2)  $\tilde{\pi}$  induces the seller to charge a price equal to  $p = \overline{V}$ .

Case (1): Switching from  $\pi$  to  $\widetilde{\pi}$  has no effect on the outcome,  $\pi$  and  $\widetilde{\pi}$  are outcome-equivalent.

Case (2): Under the new information structure  $\tilde{\pi}$ , the seller is induced to charge a price  $\tilde{p} = \overline{V} < V' < V_p$ . Notice that Construction 2 does not affect the value estimates that are larger than  $V_p$  – neither their value V, nor the probability that they arise,  $g_V$ . However, by Construction 2 the price charged by the seller reduces. Hence, it is easy to see that the consumer's surplus increases. Indeed,

$$U(\pi) = \sum_{\{V \in \mathcal{V}: V \ge V_p\}} (V - p^*) \cdot g_V < \sum_{\{V \in \mathcal{V}: V \ge V_p\}} (V - \widetilde{p}) \cdot g_V = U(\widetilde{\pi}).$$

The consumer is strictly better off under information structure  $\tilde{\pi}$  than under  $\pi$  – a contradiction to the assumption that  $\pi$  is a equilibrium information structure.

#### Lemma 4 (Implementability by Fully Inclusive Prices).

Suppose that the price  $p_0$  is inducible by the n-signal information structure  $\pi$ , and  $U_{\pi}$  is the resulting expected surplus of the consumer. Then the price  $p := \mu_0 - U_{\pi}$  is inducible as a fully inclusive price by an n-signal information structure, which yields the expected surplus  $U_{\pi}$  for the consumer.

Proof of Lemma 4. If the exclusion region is empty,  $\mathcal{V}_E = \emptyset$ , then the result follows trivially. In this case,  $p_0 = V_1$  and trade is efficient. The realized total expected surplus from trade is  $T = \mu_0$ , the seller's expected revenue is  $R = p_0$ , and the consumer's expected surplus is  $U_{\pi} = T - R = \mu_0 - p_0$ . In this case  $p = p_0$ , which is implemented as a fully inclusive price by  $\pi$ .

Suppose now that the exclusion region is non-empty  $\mathcal{V}_E \neq \emptyset$ . By Lemma 3, one can assume w.l.o.g. that there is only one value estimate in the exclusion region,  $\mathcal{V}_E = \{V_1\}$ . It follows that  $p_0 = V_2 > V_1$ . The mass of the exclusion region is  $g_1$ , and the mass on the price charged by the seller,  $p_0 = V_2$ , is  $g_2$ . In order for  $p_0$  to be a best-response of the seller, it must hold that

$$R(V_2) \ge R(V_1)$$
, and  $R(V_2) \ge R(V_j) \quad \forall j > 2$ .

Case (1): Suppose that the first relation holds with equality,  $R(V_2) = R(V_1)$ , then by merging signal realizations  $s_1$  and  $s_2$  into one joint signal, say  $\overline{s}$ , one obtains a merged value estimate  $\overline{V} \in (V_1, V_2)$ . For the resulting information structure, charging the price  $\overline{V}$  yields an expected revenue of  $R(\overline{V}) = \overline{V} > R(V_1)$ , and hence the seller would strictly prefer to charge a price equal to  $\overline{V}$  over any other price. This contradicts the assumption that  $\pi$  is an equilibrium information structure.

Case (2): Suppose that  $R(V_2) > R(V_1)$ .

If merging signal realizations  $s_1$  and  $s_2$  into one joint signal  $\overline{s}$  yields a merged value estimate  $\overline{V} \in (V_1, V_2)$  such that  $R(\overline{V}) \geq R(V_j)$ ,  $\forall j > 2$ , then as in Case (1) this contradicts the assumption that  $\pi$  is an equilibrium information structure.

Suppose by contrast that merging signal realizations  $s_1$  and  $s_2$  would induce the seller to charge a higher price, that is, suppose that  $R(\overline{V}) < \max_{j>2} R(V_j)$ .

Claim 2. There exists an n-signal information structure  $\tilde{\pi}$ , that implements the price  $p = \mu_0 - U_{\pi}$  as a fully inclusive price, and hence  $U_{\pi} = U_{\tilde{\pi}}$ .

For  $p_0 = V_2$ , the expected total surplus from trade is  $T(p_0) = \mu_0 - g_1 V_1$ , and the expected revenue of the seller is  $R(p_0) = (1 - g_1) \cdot V_2$ . The expected surplus of the consumer is:<sup>17</sup>

$$U_{\pi}(p_0) = (1 - g_1) \cdot (\mathbb{E}[v | \neg s_1] - p_0).$$

The fully inclusive price p that would yield the same expected surplus for the consumer is:

$$p = g_1 V_1 + (1 - g_1) p_0. (8)$$

To show that the price p given by (8) can be implemented by an n-signal information structure as a fully inclusive price, construct a new information structure  $\tilde{\pi}$  from  $\pi$  as follows. Construct signal realization  $\tilde{s}_2$  by adding some of the mass from  $s_1$  to  $s_2$ , that is,

$$g(\widetilde{s}_2|v) = g(s_2|v) + \alpha_v \cdot g(s_1|v), \ \forall v \in [0,1],$$

such that  $\alpha_v \in [0, 1]$  and  $\widetilde{V}_2 = \mathbb{E}[v|\widetilde{s}_2] = p$ . Given that  $V_1 , this construction is feasible, and moreover there will be some mass left on <math>s_1$ . Now, signal  $\widetilde{s}_1$  is constructed by adding all of the remaining mass on  $s_1$  to  $\widetilde{s}_1$ , and then adding mass from higher signal relizations,  $s_j$ , j > 2 until  $\widetilde{V}_1 = p$ :

$$g(\widetilde{s}_1|v) = (1 - \alpha_v) \cdot g(s_1|v) + \sum_{j>2} \alpha_{v,j} \cdot g(s_j|v), \ \forall v \in [0,1],$$

such that  $\alpha_{v,j} \in [0, 1]$  and  $\widetilde{V}_1 = \mathbb{E}[v|\widetilde{s}_1] = p$ . This construction takes mass from higher value estimates, which can only reduce the expected revenue that the seller can extract from setting a price equal to any of these estimates. It follows that

$$R(\widetilde{V}_1) = p = R(\widetilde{V}_2) > R(V_2 = p_0) \ge R(\widetilde{V}_j) \ \forall j > 2,$$

which shows that the price p is implementable as a fully inclusive price by an n-signal information structure.<sup>18</sup> Under the new information structure the expected surplus of the

$$F(s) \cdot \mathbb{E}[v|s] + (1 - F(s)) \cdot \mathbb{E}[v|\neg s] = \mu_0.$$

<sup>17</sup>Here the following property is used: For every non-zero probability event s, let  $\neg s$  be the complementary event to s. It holds that

<sup>&</sup>lt;sup>18</sup>To be precise, it is only possible to reach prices  $p \leq \mu_0$  with this construction. However, this is without

consumer is the same as before.

Proof of Proposition 2 (Efficient Trade).

Suppose not, that is, suppose that for some  $n \in \mathbb{N}$ , there exists an equilibrium information structure  $\pi \in \mathcal{S}^{(n)}$  such that  $\mathcal{V}_E \neq \emptyset$ . W.l.o.g. assume that  $\mathcal{V}_E$  is a singleton (Lemma 3), that is  $\mathcal{V}_E = \{V_1\}$ . Consequently, it must hold that the seller charges the price  $p = V_2 = \min \mathcal{V} \setminus \{V_1\}$ . By Lemma 4 there exists an information structure  $\widetilde{\pi}$  that induces the seller to charge a fully inclusive price, induces efficient trade, and yields the same surplus for the consumer as the initial information structure  $\pi$ . Recall that the construction in Lemma 4 leads to an information structure  $\widetilde{\pi}$ , under which there is at least one j > 1 such that the seller strictly prefers to charge price  $p = \widetilde{V}_1$  over charging price  $p = \widetilde{V}_j$ . But in this case, Proposition 1 implies that there exist an n-signal information structure that yields a strictly higher surplus for the consumer than the surplus induced by  $\widetilde{\pi}$ , which is also higher than the surplus induced by  $\pi$ . A contradiction to  $\pi$  being consumer-optimal.

Proof of Proposition 3 (Equilibrium Structures are Monotone Partitional).

The result is established by an indirect proof. It proceeds as follows: Suppose that there exists some  $n \in \mathbb{N}$  and an equilibrium information structure  $\pi_n^*$  that is not partitional. Provide a construction of an n-signal information structure that induces a strictly higher surplus for the consumer. This contradicts the assumption that the initial non-partitional information structure is part of an equilibrium.

Suppose that  $\pi$  is a non-partitional equilibrium information structure, and let  $s_k$  be the highest signal realization for which the partitional property fails. That is, suppose that there exists an index  $k \in \{1, ..., n\}$  such that  $g(s_k|v) \in (0, 1)$  for a set  $\widehat{\mathcal{V}}_k \subseteq [0, 1]$ , with non-empty interior  $int(\widehat{\mathcal{V}}_k) \neq \emptyset$ . As before, let  $\mathcal{V}_k$  denote the support of  $F(\cdot|s_k)$ .

#### Construction 3.

Step 1: (Adding the "missing mass" to the values in  $\widehat{\mathcal{V}}_k$ .)

Let  $s_j < s_k$  be a signal realization such that  $int(\operatorname{supp} F(\cdot|s_j) \cap \operatorname{supp} F(\cdot|s_k)) \neq \emptyset$ . Define a new information structure  $\widehat{\pi}$  by

$$\hat{g}(s_k|v) = \begin{cases} g(s_k|v) + g(s_j|v) & \text{for } v \in \mathcal{V}_k \\ 0 & \text{otherwise,} \end{cases} 
\hat{g}(s_j|v) = \begin{cases} 0 & \text{for } v \in \mathcal{V}_k \\ g(s_j|v) & \text{otherwise, and} \end{cases} 
\hat{g}(s_\ell|v) = g(s_\ell|v) \quad \forall \ell \neq j, k.$$
(9)

loss of generality, since it is never an optimal action for the consumer to induce a price greater than  $\mu_0$ .

This construction adds "missing mass" to the values  $v \in \widehat{\mathcal{V}}_k$ . <sup>19</sup> The information structure  $\widehat{\pi}$  is obtained from  $\pi$  by shifting masses across signal realizations. Hence, by construction,  $\widehat{\pi}$  is well-defined as an information structure.

For the construction in (9),  $\hat{g}(s_k|v) \geq g(s_k|v)$  for all  $v \in [0, 1]$ . Moreover, the probability that signal  $s_k$  realizes increases,  $\hat{g}(s_k) = \int_{[0,1]} \hat{g}(s_k|v) f(v) dv > g(s_k)$ , and the revenue that the seller can extract by charging a price equal to the value estimate induced by signal  $s_k$  increases,  $R(\hat{V}_k) > R(V_k)$ .

## Step 2: (Re-leveling the seller's expected revenue.)

The second step of the construction induces a "re-leveling" of the seller's revenue. That is, mass is taken off the lower part of the support  $\mathcal{V}_k$  of  $\widehat{F}(\cdot|s_k)$ . For every  $i \in \{1, ..., n\}$ , let  $\underline{v}_i := \min \mathcal{V}_i$ , the minimum of the support of  $F(\cdot|s_i)$ . Again one can assume that  $\underline{v}_i$  exists, given that  $\mathcal{V}_i \subset [0, 1]$  is bounded below and, moreover,  $\{v\}$  is a zero-probability event for all  $v \in [0, 1]$ .

The probability mass that was added to signal realization  $s_k$  in Step 1 was taken from signal realization  $s_i$ . Now, for every

$$\delta = (\delta_{j+1}, \dots, \delta_k, 0) \text{ with } \delta_{\ell} > 0 \text{ such that}$$

$$[\underline{v}_{\ell}, \underline{v}_{\ell} + \delta_{\ell}] \subseteq (\mathcal{V}_{\ell} \cup [\underline{v}_{\ell+1}, \underline{v}_{\ell+1} + \delta_{\ell+1}]) \quad \forall \ell \in \{j+1, \dots, k\},$$
(10)

it is possible to define a new information structure  $\widetilde{\pi}$  by:

$$\widetilde{g}(s_{k}|v) = \begin{cases}
0 & \text{for } v \in [\underline{v}_{k}, \underline{v}_{k} + \delta_{k}) \\
\widehat{g}(s_{k}|v) & \text{otherwise,} 
\end{cases}$$

$$\widetilde{g}(s_{\ell}|v) = \begin{cases}
\widehat{g}(s_{\ell}|v) + \widehat{g}(s_{\ell+1}|v) & \text{for } v \in [\underline{v}_{\ell+1}, \underline{v}_{\ell+1} + \delta_{\ell+1}) \\
0 & \text{for } v \in [\underline{v}_{\ell}, \underline{v}_{\ell} + \delta_{\ell}) \\
\widehat{g}(s_{\ell}|v) & \text{otherwise,} 
\end{cases}$$

$$\widetilde{g}(s_{j}|v) = \begin{cases}
\widehat{g}(s_{j}|v) + \widehat{g}(s_{j+1}|v) & \text{for } v \in [\underline{v}_{j+1} + \delta_{j+1}, \underline{v}_{j+1}) \\
\widehat{g}(s_{j}|v) & \text{otherwise,} 
\end{cases}$$

$$\widetilde{g}(s_{\ell}|v) = \widehat{g}(s_{\ell}|v) + \widehat{g}(s_{\ell}|v) \quad \text{otherwise,}$$

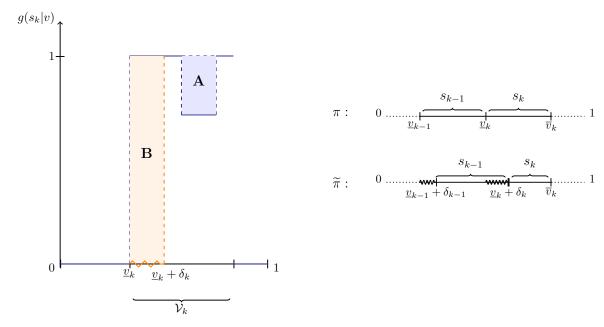
$$\widetilde{g}(s_{\ell}|v) = \widehat{g}(s_{\ell}|v) + \widehat{g}(s_{\ell}|v) \quad \text{otherwise,}$$

$$\widetilde{g}(s_i|v) = \widehat{g}(s_i|v) \quad \forall i \notin \{j, \dots, k\}.$$

This construction in illustrated in Figure 12.

For every  $s_{\ell}$  with  $\ell \in \{s_{j+1}, \ldots, s_k\}$ , Construction 3 increases the probability that signal  $s_{\ell}$  realizes for some high values, which increases the revenue that the seller could extract by charging the price  $\mathbb{E}[v|s_{\ell}]$ . Construction 3 then takes probability mass off values in the

<sup>&</sup>lt;sup>19</sup>Notice that it may happen that the construction yields  $\hat{g}(s_k|v) = 1$  for all  $v \in [0, 1]$ , which would imply that signal realization  $s_k$  occurs with probability 1.



(a) Conditional probability of signal realization  $s_k$  (b) Supports of signal realizations under  $\pi$  and  $\tilde{\pi}$ .

Figure 12: Illustration of Construction 3. In (a), area **A** is the mass that is added to signal realization  $s_k$  in Step 1, area **B** is the probability mass that is taken off the lower part of the support of  $F(\cdot|s_k)$ .

lower part of the support  $\mathcal{V}_{\ell}$ , which again reduces the revenue that the seller could extract by charging the price  $\mathbb{E}[v|s_{\ell}]$ .

For a continuous distribution function, it is possible to find a  $\delta$  that satisfies (10) such that:

$$R(\widetilde{V}_{\ell}) = R(V_{\ell}) \quad \forall \ell \in \{j+1,\dots,k\}.$$
(12)

Claim 3. For any  $\ell \in \{j+1,\ldots,k\}$  such that  $\widetilde{g}_{\ell} \leq g_{\ell}$ , the distribution of values in the support of  $\widetilde{F}(\cdot|s_{\ell})$  first-order stochastically dominates those in  $F(\cdot|s_{\ell})$ .

Indeed,

$$\widetilde{f}(v|s_{\ell}) = \begin{cases}
f(v|s_{\ell}) = 0 & \forall v \in [0, \underline{v}_{\ell}) \\
0 < f(v|s_{\ell}) & \forall v \in [\underline{v}_{\ell}, \underline{v}_{\ell} + \delta_{\ell}) \\
\frac{\widetilde{g}(s_{\ell}|v)f(v)}{\widetilde{g}(s_{\ell})} \ge \frac{g(s_{\ell}|v)f(v)}{g(s_{\ell})} = f(v|s_{\ell}) & \forall v \in [\underline{v}_{\ell} + \delta_{\ell}, 1].
\end{cases}$$

Since  $\widetilde{F}(\cdot|s_{\ell})$  and  $F(\cdot|s_{\ell})$  are both distribution functions, thus monotone increasing, and satisfy  $\widetilde{F}(1|s_{\ell}) = F(1|s_{\ell}) = 1$ , it must be that  $\widetilde{F}(v|s_{\ell}) \leq F(v|s_{\ell})$  for all  $v \in [0, 1]$ . This is exactly the defining property for first-order stochastic dominance and it follows that  $\widetilde{F}(\cdot|s_{\ell}) \geq_{FOSD} F(\cdot|s_{\ell})$ .

Claim 4. Construction 3 with  $\delta$  such that (12) is satisfied yields:

(i) 
$$\sum_{m=\ell}^{n} \widetilde{g}_m < \sum_{m=\ell}^{n} g_m$$
,

(ii)  $\widetilde{V}_{\ell} > V_{\ell}$ , and

(iii)  $\sum_{m=\ell}^{n} \widetilde{g}_m \widetilde{V}_m \ge \sum_{m=\ell}^{n} g_m V_m$ , for all  $\ell \in \{j+1,\ldots,k\}$ .

For  $\widetilde{g}_k$  this is easy to see. Suppose that  $\widetilde{g}_k = g_k$ . Then, by Claim 3,  $\widetilde{F}(\cdot|s_k) \geq_{FOSD} F(\cdot|s_k)$ , which would imply:

$$\widetilde{V}_k = \mathbb{E}_{\widetilde{\pi}}[v|s_k] = \int_0^1 v \cdot d\widetilde{F}(v|s_k) > \int_0^1 v \cdot dF(v|s_k) = V_k,$$

and

$$R(\widetilde{V}_k) = \widetilde{V}_k \left( \sum_{m=k}^n \widetilde{g}_m \right) > V_k \left( \sum_{m=k}^n g_k \right) = R(V_k).$$

 $R(\widetilde{V}_k)$  is decreasing in the lower threshold,  $\underline{v}_k + \delta_k$ . That is, in order to obtain  $R(\widetilde{V}_k) = R(V_k)$ , one has to increase  $\delta_k$ . It follows that  $\widetilde{g}_k < g_k$  and (12) implies  $\widetilde{V}_k > V_k$ .

The statements of (i) and (ii) of Claim 4 for  $\ell \in \{j+1,\ldots,k-1\}$  follow by induction. They are verified by applying the same arguments as for  $\widetilde{g}_k$  and  $\widetilde{V}_k$  to  $\sum_{m=\ell}^n \widetilde{g}_m$  and  $\widetilde{V}_\ell$  using that by (12)

$$\left(\sum_{m=\ell}^{n} \widetilde{g}_{m}\right) \widetilde{V}_{\ell} = \left(\sum_{m=\ell}^{n} g_{m}\right) V_{\ell}.$$

Part (iii) of Claim 4 is still left to show. Notice that the value of  $\sum_{m=\ell}^{n} g_m V_m$  is just the expected value of the values in the supports of  $F(\cdot|s_m)$  for signals  $s_{\ell}, \ldots, s_n$  (cf. Figure 12). Hence, the result of (iii) follows directly from Construction 3.

The last step of the proof is to analyze the effect of Construction 3 for the signal realization  $s_j$ . The probability that signal  $s_j$  realizes increases to one, for all values  $v \in [\underline{v}_{j+1}, \underline{v}_{j+1} + \delta_{j+1})$ , and decreases to zero, for all values  $v \in \widehat{\mathcal{V}}_k$ . Whether this re-allocation of probability mass results in an increase or decrease of the expected revenue that the seller can extract by charging a price equal to the value estimate induced by the signal realization  $s_j$  is in general not obvious. The next claim establishes that it is decreasing for the construction that satisfies (12).

Claim 5. Construction 3 with  $\delta$  such that (12) is satisfied implies  $R(\widetilde{V}_j) < R(V_j)$ .

The construction only re-distributes mass among signals  $s_{\ell}$  with  $\ell \geq j$ . This implies that

$$\sum_{m=i}^{n} \widetilde{g}_m = \sum_{m=i}^{n} g_m.$$

That is, the probability of trade if the seller charges the price equal to the value estimate induced by  $s_j$  remains the same under the construction. Combined with the result of Claim 4,

it follows that  $\widetilde{g}_j > g_j$ .

The information structure  $\widetilde{\pi}$  satisfies Bayes consistency by construction. Construction 3 only re-allocates mass among signals  $s_{\ell}$  with  $\ell \geq j$ . Hence, it must hold that:

$$\widetilde{g}_{j}\widetilde{V}_{j} + \left(\sum_{k=j+1}^{n} \widetilde{g}_{k}\widetilde{V}_{k}\right) = g_{j}V_{j} + \left(\sum_{k=j+1}^{n} g_{k}V_{k}\right)$$

$$\Rightarrow \widetilde{V}_{j} = \underbrace{\frac{g_{j}}{\widetilde{g}_{j}}}_{<1}V_{j} + \frac{1}{\widetilde{g}_{j}}\underbrace{\left(\left(\sum_{k=j+1}^{n} g_{k}V_{k}\right) - \left(\sum_{k=j+1}^{n} \widetilde{g}_{k}\widetilde{V}_{k}\right)\right)}_{<0} < V_{j}.$$

It follows that

$$R(\widetilde{V}_j) = \widetilde{V}_j \left( \sum_{\ell=j}^n \widetilde{g}_\ell \right) < V_j \left( \sum_{\ell=j}^n g_\ell \right) = R(V_j),$$

which verifies Claim 5.

The case j > 1:

Under information structure  $\widetilde{\pi}$ ,  $R(\widetilde{V}_j) < R(V_j)$  and  $R(\widetilde{V}_\ell) = R(V_\ell)$  for all  $\ell \neq j$ . The initial information structure was assumed to be an equilibrium structures. Hence, by Proposition 2 must induce the price  $p = V_1$ . It follows directly that under information structure  $\widetilde{\pi}$ , the seller charges price  $\widetilde{V}_1 = V_1$ . However, under information structure  $\widetilde{\pi}$ , the seller strictly prefers to charge price  $\widetilde{V}_1$  over charging the price  $\widetilde{V}_j$ . It follows that,  $\widetilde{\pi}$  does not satisfy seller-indifference and hence, by Proposition 1, there exists another information structure that yields a strictly higher expected surplus for the consumer. A contradiction to the assumption that  $\pi$  is a non-partitional equilibrium information structure.

The case j = 1:

Suppose that j=1. Then, under the constructed information structure  $\widetilde{\pi}$ , the seller does not charge the fully inclusive price  $\widetilde{V}_1$  anymore but prefers to charge a higher price, which yields a higher expected revenue for him  $R(\widetilde{V}_{\ell}) > R(\widetilde{V}_1)$  for all  $\ell > 1$ .

In this case, one can simply add mass from signal realization  $s_2$  to  $s_1$ . This re-distribution of mass increases the revenue that the seller can extract by charging a price equal to  $\mathbb{E}\left[v|s_1\right]$  and decreases the revenue from charging the price  $\mathbb{E}\left[v|s_2\right]$ . Adding mass to  $s_1$  until reaching the revenue level  $R(\check{V}_1) = R(\widetilde{V}_\ell)$ ,  $\ell > 2$ , results in  $R(\check{V}_2) < R(\check{V}_1)$ . Hence, the seller strictly prefers to charge the price  $\check{V}_1$  over price  $\check{V}_2$ . By Proposition 1 there exists an information structure that yields a strictly higher expected surplus for the consumer, which contradicts the assumption that  $\pi$  is consumer optimal.

Proof of Theorem 1 (Equilibrium Existence).

Consider any  $n \in \mathbb{N}$ . From Proposition 2 it follows that if an equilibrium information struc-

ture exists, then it must induce efficient trade, that is, must be an element of  $S_1^{(n)}$ . For any  $\pi \in S_1^{(n)}$ , the consumer's expected surplus is:

$$U(\pi) = \mu_0 - p^*(\pi).$$

Consequently, within the set  $S_1^{(n)}$ , the information structure that induces the minimal price is optimal. Define  $P_n^* := \{p^*(\pi) : \pi \in S_1^{(n)}\}$ , the set of prices that are inducible as fully inclusive prices by an n-signal information structure. Given that  $P_n^* \subseteq [0, 1]$ , it is bounded below, and hence  $\inf P_n^*$  exists.

Existence of min  $P_n^*$  follows from Proposition 1 and Proposition 3. The equilibrium price is  $p^* = \min P_n^*$ . It is now possible to construct the (equilibrium) information structure that induces this price:

Consider any  $p \in [0, 1]$ . If p is inducible as a fully inclusive price, it must hold that  $V_1 = p$  and  $R(V_1) = p$ . Every equilibrium information structure must be partitional (Proposition 3). Hence, the lowest threshold  $\hat{v}_1$  is determined by:

$$\mathbb{E}\left[v|v\leq \hat{v}_1\right]=p,$$

which implies  $g_1 := F(\hat{v}_1)$ .

By Proposition 1, it must hold that  $R(V_2) = (1 - g_1)V_2 = R(V_1) = p$ , which determines the value of  $V_2$ . Using Proposition 3, the threshold  $\hat{v}_2$  is determined by

$$\mathbb{E}\left[v|\hat{v}_1 \le v \le \hat{v}_2\right] = V_2,$$

and the realization probability by  $g_2 = F(\hat{v}_2)$ . This procedure can be used to iteratively determine the thresholds  $\hat{v}_1, \dots, \hat{v}_{n-1}$ . In order to establish Bayes consistence, set  $V_n := \mathbb{E}\left[v|v \geq \hat{v}_{n-1}\right]$ , and  $g_n := 1 - F(\hat{v}_{n-1})$ .

The above construction is well-defined for every  $p \in [0, 1]$ , as long as one stops the construction if at some point  $\hat{v}_k > 1$ . In this case, the price is certainly not the minimal price that is implementable as a fully inclusive price. Notice that, since F is twice continuously differentiable, for every  $i = 1, \ldots, n$ ,  $V_i(p)$  is continuous, and moreover strictly increasing in p. Now for every  $p \in [0, 1]$  such that  $V_n(p) \leq 1$  there are three possibilities:

- a)  $R(V_n(p)) > R(V_1(p))$ . In this case, p is not inducible as a fully inclusive price.
- b)  $R(V_n(p)) < R(V_1(p))$ . In this case, p is not the minimal price that is inducible as a fully inclusive price.
- c)  $R(V_n(p)) = R(V_1(p))$ . This is the minimal price that is inducible as a fully inclusive price,  $p^* = \min P_n^*$ . The partitional information structure that is obtained from the above construction is the optimal n-signal information structure  $\pi_n^*$ .

Proof of Proposition 4 (More Signals are Better).

The proof is by induction. For  $n \in \mathbb{N}$ , let  $\pi_n^*$  be the equilibrium information structure if the consumer is restricted to information structures with at most n signals.

**Base case:** It has already been established that for n=2 the equilibrium information structure makes use of both signal realizations.

**Induction hypotheses:** Suppose that the result was already proven for all  $m \leq n$ . That is, suppose that for  $m \leq n$ , the equilibrium information structure uses all signal realizations, the consumer strictly profits from having access to information structures with more signal realizations,  $U\left(\pi_{m-1}^*\right) < U\left(\pi_m^*\right)$ , and the equilibrium price is strictly decreasing in the number of signal realizations,  $p_{m-1}^* > p_m^*$ .

## Induction step: $(n \to n+1)$

Consider the equilibrium *n*-signal information structure  $\pi_n^*$ , and let  $V_1^{(n)}, \dots V_n^{(n)}$  be the value estimates induced by this structure. By the induction hypothesis, the probability mass of each of these value estimates is strictly positive.

To show: If the consumer has access to information structures with at most n+1 signal realizations, then  $\pi_{n+1}^* \in \mathcal{S}^{(n+1)}$ , and  $U\left(\pi_{n+1}^*\right) > U\left(\pi_n^*\right)$ .

Let  $\widehat{\pi}$  be an information structure with n+1 signal realizations  $\{s_1, \ldots, s_{n-1}, \hat{s}_n, \hat{s}_{n+1}\}$  that is constructed from  $\pi_n^*$  by splitting the mass of the value estimate  $V_n$ , respectively of the signal realization  $s_n$ , between two signal realizations  $\hat{s}_n$  and  $\hat{s}_{n+1}$ . That is,  $g(\hat{s}_n|v) + g(\hat{s}_{n+1}|v) = g(s_n|v)$ , for all  $v \in [0, 1]$ . The construction can be chosen, such that  $\hat{s}_n$ 

$$V_{n-1} < \widehat{V}_n < V_n < \widehat{V}_{n+1}, \tag{13}$$

and  $R(V_n) > R(\widehat{V}_{n+1})$ . If mass from  $V_n$  is split such that (13) is satisfied, it is always the case that  $R(V_n) > R(\widehat{V}_n)$ , since the probability to sell  $g(s_n) = g(\widehat{s}_n) + g(\widehat{s}_{n+1})$  is the same and  $\widehat{V}_n < V_n$ . Under this construction, the revenue that the seller can extract by charging a price equal to  $V_j$  remains the same for all j < n. That is,  $R(V_j) = R(\widehat{V}_j)$ ,  $\forall j < n$ .

It follows that the information structure  $\widehat{\pi}$  does not satisfy the seller-indifference property. Hence, by Proposition 1 there exists an information structure with at most (n+1)-signals that yields a strictly higher surplus for the consumer. Consequently, the equilibrium information structure  $\pi_{n+1}^*$  yields a strictly higher surplus than the expected surplus that the consumer would obtain under  $\pi_n^*$ . Hence, the surplus  $U(\pi_{n+1}^*)$  is not achievable with an n-signal information structure, which implies that  $\pi_{n+1}^*$  has to make use of all n+1 available

<sup>&</sup>lt;sup>20</sup>Notice that  $\pi_n^*$  is an equilibrium information structure and thus partitional. Hence, the desired construction can be obtained by choosing  $\hat{v}_{n+1}$  slightly above the highest threshold  $v_n$  and let the additional signal realize whenever  $v \in [v_n, \hat{v}_{n+1}]$ . This construction implies  $R(V_n) > R(\hat{V}_{n+1})$ , since the revenue that the seller can extract by charging a price equal to the highest value estimate is decreasing in the highest threshold.

signal realizations.

The result on equilibrium prices follows directly from the observation that the expected surplus of the consumer is strictly greater under  $\pi_{n+1}^*$  than under  $\pi_n^*$ , and the result that any equilibrium information structure induces efficient trade (Proposition 2):  $U_n^* = \mu_0 - p_n^*$ , and it follows that  $p_{n+1}^* < p_n^*$ .

The following concept will be used in the proof of the next theorem.

**Definition 1:** Say that the sequence of finite information structures  $\{\pi_n\}_{n\in\mathbb{N}}$  converges to the information structure  $\widetilde{\pi}$ , if the sequence of distributions over value estimates  $\{F_n\}_{n\in\mathbb{N}}$  induced by  $\pi_n$  weakly converges to the distribution  $\widetilde{F}$  induced by  $\widetilde{\pi}$ . Weak convergence of distribution functions, respectively convergence of information structures is denoted by:

$$F_n \Rightarrow \widetilde{F}, \quad \text{and} \quad \pi_n \Rightarrow \widetilde{\pi}.$$

Proof of Theorem 2 (Unconstrained Equilibrium).

Claim 6. The sequence of finite equilibrium information structures  $\pi_{(n)}^*$  converges.

The support of true valuations is  $I = [0, 1] \subseteq \mathbb{R}$ , which is a compact metric space. Let  $\mathcal{B}(I)$  be the Borel algebra on I. Then, the space  $\mathcal{P}(I)$  of probability measures on  $(I, \mathcal{B}(I))$  is metrizable by the Levy-Prokhorov metric. That is, since I is separable, weak convergence of measures is equivalent to convergence of measures in the Levy-Prokhorov metric.  $\mathcal{P}(I)$  is compact in the weak topology, and hence sequentially compact. It follows that for the sequence  $\{F_n^*\}_{n\in\mathbb{N}}$  induced by  $\{\pi_n^*\}_{n\in\mathbb{N}}$ , there exists a convergent subsequence  $F_{n_k}^* \Rightarrow F_{\infty}$ .

Every finite equilibrium information structure  $\pi_n^*$  induces the seller to charge a fully inclusive price. The sequence  $\{\pi_n^*\}_{n\in\mathbb{N}}$  induces a sequence of prices  $\{p_n^*\}_{n\in\mathbb{N}}$ , which is strictly decreasing in n (cf. Proposition 4). Moreover, every finite equilibrium information structure is partitional and satisfies the seller-indifference property (Proposition 3 and Proposition 1). The thresholds of the interval partition that characterizes a finite equilibrium information structure are already determined by the lowest threshold through the seller-indifference condition. It follows that the weak convergence of distributions of values estimates is not only satisfied for a subsequence but that the sequence  $\{F_n^*\}_{n\in\mathbb{N}}$  converges,  $F_n^* \Rightarrow F_\infty$ . This establishes convergence of the sequence of information structures,  $\{\pi_n^*\}_{n\in\mathbb{N}}$ . Define  $\pi_\infty^* := \lim_{n\to\infty} \pi_n^*$ .

Convergence in the Levy-Prokhorov metric implies convergence of prices, that is,  $p_n^* \xrightarrow{n \to \infty} p_{\infty}^*$ . Every finite equilibrium information structures satisfies the seller-indifference condition (Proposition 1), which implies

$$p_n^* = \mathbb{E}\left[v|v \le \hat{v}_{1,n}\right] = \mathbb{E}\left[v|\hat{v}_{1,n} \le v \le \hat{v}_{2,n}\right] (1 - F(\hat{v}_{1,n})), \tag{14}$$

where  $\hat{v}_{1,n}$ , and  $\hat{v}_{2,n}$  are the lowest and next to lowest threshold of the interval-partition that characterizes the information structure  $\pi_n^*$ . The left-hand side of (14) is increasing in  $\hat{v}_{1,n}$ .

Moreover, for a given  $\hat{v}_{1,n}$ , the right-hand side of (14) is increasing in  $\hat{v}_{2,n}$ , and bounded below by  $\hat{v}_{1,n} \cdot (1 - F(\hat{v}_{1,n}))$ . It follows that, for the information structure  $\pi_{\infty}^*$ , the lowest threshold  $\underline{v}$  is given by

$$\underline{v} := \min\{\hat{v} \in (0, 1] : (1 - F(\hat{v})) \, \hat{v} = \mathbb{E}[v|v \le \hat{v}]\}. \tag{15}$$

The property that  $F_{\pi_{\infty}^*}$  is an equal revenue curve, directly follows from the feature that all finite equilibrium information structures satisfy seller-indifference (Proposition 1), and that this property is preserved in the limit.

It is still left to verify that  $\pi_{\infty}^*$  is indeed an equilibrium information structure. Suppose not, that is, suppose that there exists an information structure  $\widetilde{\pi}^*$  that makes the consumer strictly better off  $U(\widetilde{\pi}^*) > U(\pi_{\infty}^*)$ . Let  $\{\widetilde{\pi}_n\}_{n \in \mathbb{N}}$  be a sequence of finite information structures that converges to  $\widetilde{\pi}^*$ . This also implies that  $U(\widetilde{\pi}_n) \stackrel{n \to \infty}{\longrightarrow} U(\widetilde{\pi}^*)$ . It follows that there exists some  $\epsilon > 0$  such that for every  $n_{\epsilon} \in \mathbb{N}$ , there exists some  $n > n_{\epsilon}$  such that  $U(\widetilde{\pi}_n) - U(\pi_n^*) > \epsilon$ . A contradiction to the assumption that  $\pi_n^*$  is an equilibrium information structure.

Proof of Corollary 1. As shown in Proposition 4, the consumer's expected equilibrium surplus  $U_n^*$  is strictly increasing in the number of signal realizations n. Given that every equilibrium information structure induces efficient trade (Proposition 2), the induced expected total surplus from trade  $T_n^*$  is constant in n. The total surplus is split between the consumer and seller. It follows that the seller's expected revenue  $R_n^* = T_n^* - U_n^*$  is strictly decreasing in n. In Theorem 2, weak convergence of the sequence of finite equilibrium information structures has been established, which implies

$$\lim_{n\to\infty} U(\pi_n^*) = U(\pi_\infty^*) \quad \text{ and } \quad \lim_{n\to\infty} R(\pi_n^*) = R(\pi_\infty^*).$$

## B Capacity, Equilibrium Information Structures and Thresholds

Reconsider the uniform prior example. The aim of this section is to show how to determine the thresholds of the finite equilibrium information structures, and to illustrate how they evolve with the number of signals.

Any finite equilibrium information structure is partitional (Proposition 3). A partitional information structure with n signal realizations is determined by a vector of thresholds  $\mathbf{a} = (a_0, a_1, \dots, a_n) \in \mathbb{R}^{n+1}$ , with  $0 = a_0 < a_1 < \dots < a_n = 1$ . In the uniform prior case, the value estimates and realization probabilities are given by:

$$V_i = \frac{a_i + a_{i-1}}{2}$$
, and  $g_i := a_i - a_{i-1}, \ \forall i = 1, \dots, n$ .

Bayes consistency and feasibility are satisfied by construction.

The equilibrium information structure satisfies two more properties. It induces *efficient* trade and yields seller-indifference. These two properties are satisfied, if and only if

$$V_1 = \left(\sum_{i=k}^n g_i\right) V_k \quad \forall k = 2, \dots, n.$$

It follows that the threshold vector  $\mathbf{a} \in \mathbb{R}^{n+1}$  defines the equilibrium *n*-signal information structure  $\pi_n^*$ , if the thresholds satisfy the following system of equations:

$$a_k = \frac{a_1}{(1 - a_{k-1})} - a_{k-1}, \text{ for } k = 1, \dots, n$$

$$a_0 = 0 \text{ and } a_n = 1.$$
(16)

The thresholds of the equilibrium information structure for  $n \in \{2, 5, 10\}$  are illustrated in Figure 5.

Observe that highest threshold  $a_n$  increases in n. This threshold is determined by

$$R_n^* = \frac{1 - a_n^2}{2}.$$

In the limit, the lowest threshold approaches  $\frac{1}{2}$ , yielding a value estimate and induced price of  $\frac{1}{4}$ . The seller's revenue also approaches this value from above,  $\lim_{n\to\infty} R_n^* = \frac{1}{4}$ . For the highest threshold  $a_n$ , it follows that it is bounded above by  $\frac{1}{2}\sqrt{2}$  and approaches this value from below,  $\lim_{n\to\infty} a_n = \frac{1}{2}\sqrt{2}$ .

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